OSU Student Affairs Assessment Council Minutes April 13, 2011

Attendance: Rebecca Sanderson, Miguel Santiago, Kami Hammerschmith, Nicole Lucero, Pat Ketcham, Kent Sumner, Kim Scatton, Clare Creighton, Jo Alexander, Gustavo Martinez-Padillo

Report from Student Voice on new Management software

Rebecca reported on the new software from Student Voice. It will replace the Management software and from what Rebecca and others could tell, it looks much more user friendly, faster, able to upload files, links, etc. very easily. Overall it looks like a very good improvement. Student Voice purchased the company Compliance Assist which has three online products: Strategic Planning, Program Review, and Accreditation. We will be using the Strategic Planning software in place of the SV Management software. All of our work on Management will still be there and accessible to us but we will not be entering anything new into the program. All of our plans, reports, etc. for the next cycle will be entered into the new software.

As soon as we can schedule an administrator training we will begin that process. Next will be set up so that when we begin to put in our 2010-11 assessment reports and our 2011-2012 assessment plans, we will be using the new software. Rebecca doesn't expect the transition to occur until after June. Others who were present for the Student Voice webinar on the new product were: Beth Dyer, Jo Alexander, Eric Hansen, and Eric Dunker. More will be coming about this exciting change as we learn more about the software, etc.

Gustavo Martinez-Padilla-ISS Assessment Plan/Report Share

Gustavo shared the program and assessment work that he has been leading on the cross cultural mentorship program. From all indications it has been very successful as a pilot program and the team is already thinking about things they have learned and expect to change in the coming year. Since it is a pilot, there will be some conversations about how it will continue, what the costs will be and how some of the features will change. For example, initially they thought that Blackboard would be a great communication tool for students to share experiences. etc. however, it has not really served that purpose. It was great for posting articles, etc. but not so good as a communication device. It was suggested that they might think about developing blogging as the discussion devise rather than Blackboard. As the term winds down, the group will be looking at the assessment data they have collected and reflecting on the next steps for this program and how to both improve it and make it more sustainable. Additionally, the next steps to assessing the relationship development of the mentors and mentees was also discussed. This is a level of assessment that will likely be much more difficult than the initial data collection. Further, there is some concern that the program is a little to academic focused and may not be focused enough on relationships. All of these issues will be discussed as the program moves forward.

Next Meeting:

April 27, 2010 9-10:30 MU Council Room