Scaling Up an End-User Dependability Framework for Spreadsheets

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Abstract

The WYSIWYT (What You See is What You Test) methodology applies formal analysis and testing techniques to the spreadsheet paradigm. So far the methodology has been applied to a research spreadsheet prototype, Forms/3. However, this prototype lacks the mathematical libraries, referential functions, ranges, and macros of commercial spreadsheets like Excel and Lotus 1-2-3. Study subjects are also accustomed to the grid-like interface of commercial spreadsheet packages and many spreadsheets of interest are available in the Excel file format. This project addresses these areas by implementing WYSIWYT in Microsoft Excel and Gnumeric.
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1 Introduction

Traditionally, software has been created for users by professional programmers, using languages like C++, Fortran, or Java. End users, however, are increasingly creating some of their own software. Often this software is created using special frameworks, such as spreadsheet systems, email filtering rules, and sensor collection systems. The number of such end-user programmers within the US is expected to reach 55 million by 2005, dwarfing an expected 2.75 million professional programmers [8]. The programs these users create are used for such critical tasks as managing retirement funds, updating credit histories, and processing small business sales.

Yet how dependable is the software created using such systems? One of the most popular systems is the spreadsheet, and although it is perceived as simple, spreadsheet-based programs frequently have faults. (Following standard terminology [4], a failure is an incorrect computational result, and a fault is the portion of a program causing a failure.) For example, of 54 field-audited spreadsheets, over 91% contained faults; in eleven trials of users creating spreadsheets, 60.8% contained faults; and in four experiments where participants inspected spreadsheets for faults, 55.8% of the faults were missed [24, 25]. End users also have unwarranted confidence in the correctness of their spreadsheets [23, 24].

The failures caused by faulty spreadsheets have consequences at both the household and national level. For example, an erroneous spreadsheet formula inflated the University of Toledo’s projected annual revenue by $2.4 million, requiring sudden budget cuts [33]. Another spreadsheet formula error caused the stocks of Shurgard Inc. to be devalued after two employees were overpaid by $700,000 [31]. And a cut-and-paste error in a bidding spreadsheet cost Transalta Corp. $24 million [13] through overbidding. As recommended by two NSF workshops [7], the dependability of spreadsheet programs is in need of serious improvement.

1.1 Approaches to Improving Dependability

In professional software engineering, approaches have been developed to ensure dependable, high-quality software, such as Slicing [2] and Test-First Development [6]. These techniques must be applied carefully to spreadsheet programming, however. For example, spreadsheet users may be less interested in learning formal theory than professional programmers because it is not directly applicable to their everyday job. End users also rarely begin working with the well-defined specification that many methodologies may require, and many conventional validation tools are designed for running in batch over a completed program, rather than over incremental versions of a spreadsheet.

Previous research shows it is possible for end users to use formalized approaches successfully under certain conditions. For example, Rothermel et al. [26] define a WYSIWYT (What You See is What You Test) methodology for testing spreadsheet-like languages, which is incremental, validation-driven, and distills testing theory into intuitive visual devices. Others have built upon this approach to provide spreadsheet assertions [10], automated generation of spreadsheet test cases [15], test reuse and regression [16], and fault localization [28]. All these approaches promise to bring the rigorous techniques of professional software engineering to spreadsheets.

1.2 Problems of Scale

WYSIWYT and associated approaches have only been investigated in academic settings, in the context of the research programming language Forms/3 [9]. It has not been shown whether their results will scale up to real-world problems and commercial spreadsheets. Doing so involves ad-
addressing three problems related to scale: complexity of feature space, correctness decisions, and motivation of different users.

1.2.1 Complexity

Previous efforts to improve spreadsheet correctness address only core features of the language paradigm, such as arithmetic operators. Commercial spreadsheet systems like Microsoft Excel, however, involve macros, external data sources, non-numeric data types, recursive formulas, and complex conditionals like `SUMIF`. Their condensed, massive, and grid-like interface are also wholly unlike the Forms/3 interface. A testing approach like WYSIWYT may not scale to such a larger feature space without loss of performance or user-centered characteristics.

1.2.2 Correctness Decisions

Decisions about a spreadsheet value’s correctness must be linked to which formula or spreadsheet action created the value. This must be decided even when the only model of how the system should work is carried mentally by the user. This linkage could be better adapted after observing users over time in a real-world setting.

1.2.3 Motivating Different Users

In practice, real-world spreadsheets attract users of different cultures and with vastly different motivations. For example, people may use spreadsheets to perform relatively trivial non-conditional programming, store data without any computation at all, or even solely to diagram or plot values. Each of these users may have different motivations or needs regarding the dependability of their programs.

1.3 Solution

To address these three problems of scale, in this project, WYSIWYT and underlying techniques have been embedded inside two commercial spreadsheet packages, Microsoft Excel and Gnumeric. This adaptation has advantages for spreadsheet users, who can perform tasks of maintenance and development on their own software, and researchers, who can study how to improve their algorithms within a user’s natural environment. Also, by working inside the framework of commercial spreadsheet packages, the researcher is freed from having to implement the spreadsheet system and associated computation engine. This makes WYSIWYT simpler, since low-level calculations can be performed outside the analysis engine, ensuring encapsulation. By reusing existing spreadsheet functionality, this approach also provides the system user a wider array of calculations than could be feasibly implemented by the researcher.

1.4 Organization of this Report

The remainder of this report provides background material (Section 2), a requirements document for the system (Section 3), a plan of the work (Section 4), design decisions in general and for the user interface (Sections 5, 6), implementation details (Section 7), directions on execution and development (Section 8), details on the implementation under Gnumeric (Section 9), and concluding remarks (Section 10). Grammars and other specifications are included as appendices (Sections 11, 12).
2 Background and Related Work

This section presents necessary background on Forms/3, WYSIWYT, Assertions, Regions, and spreadsheet packages. Frequently used definitions, terminology and abbreviations are also listed.

2.1 Forms/3

Forms/3 is a general purpose, spreadsheet-based programming language [9]. It is an academic research language, supports strings, integers, reals, and booleans as data types, and embodies a notion of time. The language is descended from Forms/2 and Forms, created in 1991 and 1986 respectively. The language’s analysis and computation engine is implemented in Common Lisp, making extensive use of the Common Lisp Object System (CLOS). The Forms/3 visual environment is implemented in Java, and has also been implemented using Garnet and CLX under the X Window System.

2.2 WYSIWYT

What You See Is What You Test (WYSIWYT) is an application of formal testing methodologies to spreadsheets [26]. It uses an abstract model of the spreadsheet called a Cell Relation Graph (CRG). This CRG is used to define “test adequacy criteria”, which determine if the spreadsheet is sufficiently tested. A CRG is composed of control flow graphs (CFGs) and cell-dependence edges. Each formula graph models the flow of control within the cell formula, and is composed of entry and exit nodes representing when formula evaluation starts and stops. Each node within the CFG is either a computation or predicate node. Edges from predicate nodes indicate flow of control, and are labeled with the value the predicate must have for the edge to be traversed. The traversal of a path from entry to exit nodes is called an execution trace.
Dependencies between cells are modeled using Cell Dependence Edges. In Figure 1 these are depicted using dashed lines. The heads of each line show the direction of dataflow, and connect to the source and destination nodes of the cell’s interior CFG.

The preferred method used to determine test adequacy within this CRG model is all-uses dataflow. This criterion is used because it exercises both expressions between formulas and interactions between cells. Cells serve as variables and each reference to that cell is a computation use or c-use of the cell, and each reference to that cell within a predicate is a p-use. The association between each cell’s definition and use of that definition is a definition-use pair, or du-pair. To ensure adequate tests are available for each spreadsheet under the all-uses criterion, only executable du-pairs are used. This method has been shown to be useful to both programmers and end users [21, 27].

2.3 Regions

One problem of scale for commercial spreadsheets is efficient handling of large, grid-based spreadsheets. Although large, these spreadsheets are often created through copy and pasting of a few formulas over many cells. Recognizing and handling this repetition can reduce the amount of reasoning an analysis engine must do, as well as reduce the number of tests a user must apply to obtain a tested spreadsheet. One approach is to condense repeated formulas into regions, by recognizing similar cells and treating them equivalently under WYSIWYG.

Repetition can be detected using a criterion called cp-similarity [14], wherein two formulas are identical if their formulas could have resulted from a copy/paste action. Since copy and paste actions are often not retained as part of the spreadsheet, the cp-similarity must be inferred dynamically. Inference is mostly easily done using the R1C1 representation of references under Excel, which encode absolute references directly while offsetting relative references. Determining cp-similarity under this “absolute-direct, relative-offset” [30] referencing is trivial, since formulas pasted between cells are identical. Formulas can also be grouped into regions based on their contiguity to other regions as well as cp-similarity.

Once cp-similarity is found, similar formulas can be grouped into the same region. Then within the CRG model of the spreadsheet, testedness applied to one du-edge applies to all equivalent du-edges. Du-edges are equivalent if their definition and use nodes are in the same location in their respective CFGs, or corresponding [14]. Alternatively, a single du-edge can represent cell equivalent du-edges in or out of a region [11].

2.4 Assertions

A spreadsheet’s formulas contain information on how to generate a desired result, but they do not necessarily communicate expectations on the result. These expectations are often made explicit in professional programming through assertions. Summet and Creswick describe ways to apply assertions to spreadsheet programming [35, 12], and distinguish between initial static assertions, entered by the user, and dynamic assertions, which are derived by deductively propagating initial assertions through a program.

The latter class of assertions prove useful when multiple dynamic assertions meet on the same cell and can be compared to cross-check the program with the specifications. If a conflict arises between assertions, either the spreadsheet formulas used to derive the assertions, or the static assertions from which the dynamic assertions were propagated must be incorrect. Dynamic assertion conflicts are therefore effective at identifying faults in both the program and the user’s mental model of how the program should operate.
Table 1: Spreadsheet Package Candidates

<table>
<thead>
<tr>
<th>Spreadsheet</th>
<th>Flexibility</th>
<th>Platform</th>
<th>Language</th>
<th>License</th>
<th>XLS Compat.</th>
<th>Codebase</th>
<th>Userbase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gnumeric</td>
<td>Good</td>
<td>Unix</td>
<td>C</td>
<td>GPL</td>
<td>Good</td>
<td>Good</td>
<td>0.2M</td>
</tr>
<tr>
<td>Excel</td>
<td>Poor</td>
<td>Win32, OSX</td>
<td>VBA</td>
<td>Proprietary</td>
<td>Best</td>
<td>N/A</td>
<td>50M</td>
</tr>
<tr>
<td>Forms/3</td>
<td>Best</td>
<td>Unix</td>
<td>Java/Lisp</td>
<td>Proprietary</td>
<td>Poor</td>
<td>Fair</td>
<td>N/A</td>
</tr>
<tr>
<td>OpenOffice</td>
<td>Fair</td>
<td>Unix, Win32</td>
<td>C++</td>
<td>SSIG/GPL</td>
<td>Good</td>
<td>Poor</td>
<td>3M</td>
</tr>
<tr>
<td>KOffice</td>
<td>Good</td>
<td>Unix</td>
<td>C++</td>
<td>LGPL</td>
<td>Fair</td>
<td>Fair</td>
<td>0.1M</td>
</tr>
</tbody>
</table>

2.5 Microsoft Excel and Gnumeric

Microsoft Excel is one of the most commercially popular spreadsheets, and is used ubiquitously in both businesses and schools. Excel is available as part of the popular Microsoft Office suite, frequently distributed with Microsoft Windows. The program outputs spreadsheets with .xls filename extensions. Each spreadsheet, or workbook, is composed of individual worksheets on which cells are laid in a grid-like fashion. Excel also supports procedural programming on the spreadsheet through the use of macros. Because of its popularity, this project focused largely on implementing WYSIWYG within Excel.

Gnumeric is a free software clone of Microsoft Excel. Unlike Excel, the Gnumeric spreadsheet environment can be changed and extended through direct modification of source code. Gnumeric also offers a clean and small codebase, is written in a simple language (C), and uses the ubiquitous Gtk+ library for graphics. Gnumeric is also fairly compatible with .xls files from Excel, and supports prototyping of user interfaces with Glade. Under Gnumeric, files are saved with a .gnumeric extension in compressed XML.

While this project focuses on Gnumeric and Excel, other spreadsheets were considered for implementation as well. Table 2.5 lists the programming fitness of three spreadsheet packages: Gnumeric, OpenOffice, and KOffice, relative to Excel and Forms/3. Of the four, Excel offers the widest user-base, while Gnumeric offers the best programmability and cleanest codebase of the free software alternatives. While the report focuses on implementation under Excel, special considerations for the partial Gnumeric implementation are described in Section 9.

2.6 Definitions, Acronyms, Abbreviations

The following terms and definitions are used frequently in this report.

1. **ActiveX Control** - An applet using ActiveX technologies, with full access to the Windows operating system. ActiveX controls are usually executed within a web browser or Microsoft Office document.

2. **Correctness** - The degree to which a system or component is free from faults in its specification, design, or implementation.

3. **Correct** - The quality of a system such that it produces the proper outputs for all inputs.

4. **Dependability** - The property of how much reliance can justifiably be placed on a computer system. [5].

5. **Fault** - The portion of a program causing a failure [4].

6. **Failure** - An incorrect computational result [4].
7. **HCI** - (Human-Computer Interaction) The study of how humans interact with computers, and how to design computer systems that are effective to use.

8. **HMT** - (Help Me Test) A framework for automatically suggesting inputs and assertions to spreadsheet users [15], [16].

9. **Liveness** - When used regarding user interfaces, liveness is the property of how immediate updates are made to the display. Four levels of liveness are often recognized [36].

10. **Macro** - Under VBA, a public procedure of type Sub defined in a general module. Macros have special properties, such as being callable through the `Application.Run` method.

11. **OS X** - Latest generation of the Macintosh OS, which uses a BSD-derived operating system and two systems libraries, Cocoa and Carbon.

12. **R1C1 Format** - An address-direct, relative-offset referencing scheme for spreadsheet cells [30]. It is available under Excel, although the address-offset, relative-offset A1 format is used by default.

13. **ScriptPlayer** - An engine under Form/3 for replaying user sessions.

14. **Socket** - A host and port open for communication. For the system described in this report, sockets are exclusively connection-based (TCP/IP).

15. **Test** - A way of assessing whether an input/output pair is correct [22].


17. **Visual Basic 6** - An object-based, BASIC-like programming language designed for rapid application development. The language is most often written within a special IDE under Microsoft Windows.
3 System Requirements

3.1 Introduction
This section provides requirements for WYSIWYT-XL, an application of spreadsheet software engineering methods to Microsoft Excel and Gnumeric. It describes the system for developers and users, and supports writers of validation tests. The section is patterned on the IEEE/ANSI 830-1993 requirements document standard [1]. See Section 2.6 for definitions and terminology.

3.1.1 Scope of the System
The system will facilitate short and long term studies of subjects in a familiar spreadsheet setting. The system will be deployed across computer labs at universities and commercial offices.

3.2 General Description
The system shall add dependability and testing mechanisms explored within the Forms/3 language to Microsoft Excel via a distributable library. The system may use Forms/3’s implementation of these mechanisms in design. The overall system goal is to expand WYSIWYT to a familiar spreadsheet environment, which can be used practically in long term studies.

3.2.1 System Perspective
Challenges to the system are ensuring cross-platform compatibility, maintaining compatibility between multiple front and back ends of the system, and preserving modularity so different aspects of the system can be updated or replaced. Other risks are limitations of the target language (VBA), accommodation of customized Office installations, and difficulty of scaling algorithms to large workbooks.

3.2.2 System Environment
The system shall be deployed for Office version 2000 and later under Windows 2000 and Windows XP, and for Office version 10 and later under MacOS 10.2. Latest service packs and patches on the target machine are assumed, as well as a working Excel installation with a default configuration.

3.2.3 User Characteristics
To help elicit requirements, we identify three classes of people who shall use the system: Short-term subjects, Long-term subjects, and Researchers. The latter class can be further decomposed into Technical and Administrative groups.

Short-term subjects are users involved in short-term, usually 1-3 hour, HCI or software engineering experiments. These subjects may have beginning to intermediate familiarity with spreadsheets. For example, students drawn from university classes such as CS 101 may serve as short-term subjects.

Long-term subjects are users involved in a long-term, ethnographic study of professional users at work. For these users, some familiarity with spreadsheets is assumed. These users may have complex needs or use spreadsheets in unforeseen ways. For example, a business administrator working within a corporate office might deal with Excel workbooks customized within the organization, share workbooks with coworkers, and embed charts into other Office documents.
Research users will be responsible for distributing, installing, and maintaining the system, and will be at Oregon State University, University of Nebraska at Lincoln, Drexel University, and other institutions. They are described as Administrative or Technical. Administrative researchers are external to the Forms/3 group and shall evaluate and deploy the system in experiments with many possible goals in mind. This includes researchers in the Masters Education or Saturday Academy program at OSU. The system must support independent maintenance and installation by these researchers.

Technical users focus on how the system affects the dependability of software produced by the system, or the system algorithms themselves. They are faculty or students in Computer Science fields such as HCI and Software Engineering. For these users, a high degree of technical aptitude is assumed. The system codebase must be maintainable and extensible by these researchers. Requirements for Technical users are addressed in Section 3.3.4.

3.2.4 General Constraints
The system shall be developed within a typical academic grant budget, for example limited funds ($1000 or less) can be spent on external software and additional hardware. One primary developer is available over the course of one year, with other students and faculty available for guidance and assistance in adding specific features.

3.2.5 Assumptions and Dependencies
We assume the system can be made compatible with future versions of Microsoft Office, without major modifications, given the program’s history. In general we assume that the system will not be used within strange environments, such as Office versions with non-English character sets, or in a virtual machine environment such as VMware or Crossover Office. We assume security risks posed by the system, e.g., attackers executing macros remotely, are not important. We assume that our design does not infringe on actively protected US software patents.

3.3 Specific Requirements
3.3.1 Environment
The system must be supported on multiple versions of Office, as shown in Table 2. The system must be compatible with later versions of Office, with modifications, and need not be compatible with versions of Office earlier than 2000 under Windows or version 10 under MacOS X. The system must be supported on multiple operating systems, as follows:

1. The system shall be supported on Microsoft Windows 2000 and XP.
2. The system shall be supported on MacOS 10.2, for deployment in MacOS X labs in the Education department.
3. The existing backend of the system runs under Solaris 2.8, with plans to port it to MacOS, Linux, and Windows NT-based systems as well.
3.3.2 Features and Constraints by Layer

System attributes are arranged in four developmental phases of the system. These phases are to aid in understanding requirements and overall priorities among them, and need not yet correspond to the actual cycle of system development.

**Foundation, Phase I.** The system shall receive and parse internal messages between Excel and the Forms/3 engine. For validation purposes, a spreadsheet user can enter a raw message to Forms/3 in a spreadsheet cell, and transmit it by pressing a button. Also for validation, parsed messages from the Forms/3 engine will be displayed and received within Excel using the “Unhandled Message” message, to demonstrate system functionality.

1. Communication sessions must be initiated from within Excel.
2. Communication shall function under both MacOS and Windows Excel versions.
3. Communication must be supported between a spreadsheet system client and a Solaris system server, as the Lisp-based Forms/3 engine runs only under Solaris.
4. If the server has been successfully ported to MacOS and Windows, the system may support local communication instead of remote communication.
5. The API and messages passed between the spreadsheet frontend and analysis engine shall be documented.

**Basic Algorithms, Phase II.** The system will support WYSIWYT, Fault Localization, HMT, and Regions. These features involve core algorithms needed for other features which experiments require and are of current research interest.

1. The system must add new functionality to the system, as follows:

   (a) Testedness information shall be calculated for each Excel worksheet, as follows:
   
   i. The system shall provide a device within Excel to let users make testing decisions, e.g., a checkbox.
   
   ii. The system shall provide device(s) in Excel that display testedness information.
   
   iii. The system shall update testedness information incrementally after a user edits a cell’s formula.
   
   iv. The system shall update testedness information after the user makes a testing decision.
   
   v. To support WYSIWYT, a CRG will be constructed for the worksheet.

   (b) Fault Localization information shall be displayed within the spreadsheet.

   (c) Help-Me Test (HMT) information shall be displayed for each workbook.
i. HMT feedback may be activated by selecting a device within Excel.

ii. Through HMT, Excel shall provide support for test case generation.

(d) The system shall support Regions.

2. The system cannot support every use of Excel. Listed below are uses of Excel which must be supported, and those which are optional:

(a) The system shall be compatible with built-in Excel functions in the Math/Trig, Statistical, Date/Time, and Logical categories.

(b) The system need not be compatible with functions of in the Lookup or Information categories.

(c) The system shall work with absolute and relative cell references.

(d) The system shall work with cell designation by range and list, for example, (A1:A3) or (A1,A2,A3).

(e) The system must not change the Excel spreadsheet language.

(f) The system need not work with multiple worksheets.

3. The system must not extend the input limitations of Excel. The system must not interfere with the following commonly used Excel features:

(a) Charting (the built-in graphical display program for Excel)

(b) Cell-locking (protection of changes to cells)

(c) Validation (Excel’s built-in assertion mechanism)

(d) Auditing (Excel’s built-in Arrows system)

(e) Open/Closing Files (using standard dialogs)

(f) Quit (closing Excel must cleanly close the system as well)

(g) Undo (should still work between testedness updates)

4. The system may be incompatible with these less commonly used Excel constructs:

(a) Add-ins

(b) Macros

(c) Circular References

(d) Multiple Worksheets/Workbooks

(e) External Data Sources: SQL, web pages.

(f) Undo Between Testedness Actions

Advanced Algorithm and Experiment Support, Phase III. At this stage, the system will support Arrows, Assertions, Explanation, Transcripting, and Replaying. The system shall be suitable for short-term, locally sited studies. Researchers can do experiment-related work previously done with JavaForms.

1. The system shall link cells with Arrows to indicate testedness information as described in literature.

2. The system shall support HMT-suggested, defined, and forward-propagated Assertions.

3. The system shall provide modes of explanation with easily customizable textual content.

4. The system shall record a machine-readable transcript of each spreadsheet session.

5. The system shall be able to replay transcripted sessions.
6. The system shall support disabling of specific interface features via the Forms/3 engine’s “policy” mechanism.

**General Release, Phase IV.** The system shall support distribution and installation by Administrative Researchers. The system will work fully with multiple worksheets, and workbooks shared with non-users of the system. The system shall be robust, reliable, documented, and suitable for long term studies.

1. The system can be distributed to others for collaboration and demonstration.
2. The system can be installed with an integrated installer.
3. All non-functional and performance constraints are met.
4. Evaluation of multiple workbooks and worksheets is supported.
5. The system is robust and handles incompatible elements gracefully.

### 3.3.3 Performance

The following performance requirements shall be met by the system.

1. The spreadsheet will remain responsive to user actions. For example, no more than 3 seconds of delay shall be introduced after clicking a cell. Performance metrics shall be measured on Intel 3 GHz or later PC systems, or Apple G4 1 GHz and later Mac systems, with 512 MB of main memory.
2. Individual spreadsheets of less than 1000 cells must load in under 5 minutes.
3. Maximum spreadsheet size to be supported is 1000 x 300 cells, to keep cell-bounded algorithms tractable.

### 3.3.4 Extensibility/Maintenance

1. The system shall be extensible to later versions of Office.
2. Compatibility with versions of Excel earlier than 2000/X will not be supported.
3. The system must be maintainable and usable with regression tests.
4. Existing naming conventions from the Forms project shall be applied where applicable.
5. If available, a standardized documentation system shall be applied.
6. Programs shall be coded to maximize readability and modularity where possible, and following the style requirements described in Section 8.3.
7. If needed, the system shall use auxiliary Version Control system such as Visual SourceSafe to accommodate binary Excel VBA modules and sample spreadsheets.
8. The system shall use the Forms/3 project’s current JIRA-based bug-tracking system.
9. The system shall support Scriptplayer functionality.
10. The system’s User Interface shall be easily customized and extended.
11. The codebase will support long-term development and ease of use.
3.3.5 Architecture

The system must work with Microsoft Excel, and be installable onto an existing build of Excel. Client and server systems shall be connected through a low-latency network supporting TCP/IP. All algorithmic and control functionality must be implemented within the backend. The architecture must be compatible with multiple backends, and must not interfere with other frontends. The system must interoperate with Scriptplayer, a program to play transcripts under Forms/3 (Section 2.6). A rough outline of how the system must interoperate is shown in Figure 2.

3.3.6 External Interfaces

The system must communicate with Excel, through the Excel VBA language or an equivalent mechanism. The system may communicate with host operating system to write files, display messages, and read sockets. This shall be done primarily through native VBA or VBA-embedded controls. Imported platform-specific libraries should be used only when necessary.

3.3.7 Internal Interfaces

Communication from the frontend to the engine and vice versa must be made using a standard format. This format must permit compatibility with multiple analytical backends and multiple spreadsheet systems. The communication format must be general enough to accommodate analysis engines written in different programming languages on different platforms, as well as different spreadsheet packages, while remaining reasonably efficient.

System components must be separated to ensure engine functions do not directly read data structures of the frontend. Additionally, frontend functions should not directly read or write data structures within Forms/3, although this requirement has not been maintained conventionally for reading. The frontend and backend can cache and update values for efficiency.

3.3.8 Development

For developer convenience, system development must be supported on Windows terminal server sessions as well as local machines.
3.3.9 Support

The system documentation will be provided in source code and upon release in a manual or webpage.
4 Plan of the Work

4.1 Initial Plan

The project was divided into four phases across seven months, closely following the four required layers of the system (Section 3.3.2), with each phase introducing a new layer. Figure 3 shows the initial project phases in Gantt chart format. The first foundational phase involved adapting to the Excel system and implementing a communications adapter for the Lisp-based analysis engine, and was completed roughly on time. The second “basic algorithms” phase involved supporting basic WYSIWYT, Fault Localization, HMT and Regions. This phase was to be executed in parallel with development of a suitable transcripting engine, and elicitation of user-interface requirements for the new system. The third phase involved adding assertions, arrows, and explanations to the new system, in an effort to support all the desired algorithms. The fourth and final phase involved optimization, validation, and development of an integrated installer with a Lisp interpreter.

4.2 Revised Plan

Due to changes in requirements and problems in implementing the interface and socket channel, the project schedule was amended, as shown in Figure 4. Originally Phase II also included Help Me Test (HMT) support, however at this stage the decision to perform evaluation remotely was made, complicating implementation of test case generation since this feature requires constant evaluation. Therefore this feature was delayed until Phase III. Some requirements on handling interaction with the user during a spreadsheet session were also delayed until Phase III. At Phase III the system was also redesigned to be independent of the matrix subsystem of Forms/3 for simplicity.
Figure 3: The initial project plan.
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<thead>
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<th>Work</th>
<th>2004, Q1</th>
<th>2004, Q2</th>
<th>2005, Q1</th>
<th>2005, Q2</th>
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<td>Mouse Message</td>
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<td>Field each Help box/Undivided</td>
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<tr>
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<td>Performance Evaluation</td>
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<td>Application/Installer Release</td>
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</table>

Figure 4: The revised project plan.
5 Design

This section describes high-level design decisions on the overall system and the communications, backend, and frontend subsystems. Where practical the section refrains from specifying how a particular design must be implemented. System diagrams are shown in UML format, with arrows denoting inheritance and diamonds showing composition. We focus here on Excel; design decisions specific to Gnumeric are described in Section 9.

5.1 Overall Architecture

The overall architecture for Excel is depicted in Figure 5. The general system architecture begins with a connection module, whose function is to establish a socket to the backend analysis engine. Under Excel, this module must link to a larger package of frontend code via event handlers on the socket. When data is written to the socket, it is passed by these handlers to a parser, and parsed into message objects.

These messages are passed to a “message-handler” module which fields each message to an appropriate function based on its contents. This design is modeled after the “Intelligent Children” pattern [17]. Before being fielded however, the messages are filtered through an Adaptor module, which performs tasks such as converting Forms/3 color values into local values, such as Color.RGB under Excel. Similarly, strings must be converted to floats and doubles, and lists of cells are deserialized into references to the cells themselves. By isolating these adaptor functions to a single module, conversion of data between the engine and frontend is easier, as well as modification of the communications protocol itself. The EngineFacade module of each system is used to serialize cells into messages and send them to the backend for analysis. This event must be called under the frontend when a spreadsheet is opened.

Since the analysis backend and spreadsheet are completely decoupled, a second class of messages must be implemented to enable the tracing of predicate nodes within CFGs. This tracer functionality requires evaluation of arbitrary predicates, hence the backend must occasionally query the frontend for the value of a particular predicate. Although part of the same spreadsheet session, this Evaluator module must be kept distinct from functions which actually update the spreadsheet display (Figure 5). This module must reserve a cell in a spreadsheet for evaluation of the arbitrary expressions passed from the backend, and return the messages using the protocol described in Section 3.3.7. Although the evaluation may fail under Excel, it will not signal an error to the user.
because the formula is updated non-interactively on the spreadsheet of the Addin rather than the user’s spreadsheet.

5.2 Frontend Design

Visual Basic for Applications (VBA) was selected as the language for the frontend of the system because it is simple, portable to MacOS, and offers the most complete interface into Microsoft Excel. Other options included the Office .NET framework, the C++ based COM framework, the deprecated XLL framework, Applescript, and Real Basic.

The Office .NET framework was appealing because it enabled implementation of the system in any CLR\(^1\)-supported language, including managed C++, C#, the java-like J#, and Visual Basic .NET. This approach would permit developers of the system to work on modules in a preferred language and still interoperate with other modules. Unfortunately the interface for .NET was only available in Office 2003 under Windows 2003 Server or Windows XP, breaking cross-platform compatibility. Furthermore, Office 2003 was not planned for deployment at the university for at least one more year.

Excel is also programmable using the COM (Common Object Model) library, from C++ and other systems-oriented languages. The features of Excel are less accessible through this interface, however, and COM is not supported on MacOS X. Similarly, the XLL library permitted access to Excel through a conventional language at the cost of less programmability, and was deprecated for newer versions of Office.

Programs within Visual Basic for Applications are composed of conventional C-like modules, Class Modules, Forms, and Worksheet and Workbook code panes. The latter two are usually used to store event handlers for graphical objects on the worksheet and workbook, such as command buttons. Forms are not used in this project, except for special purposes. Macros (Section 2.6) must be stored in modules. Figure 6 shows the hierarchy and composition of classes for spreadsheet objects under the Frontend, and Figure 7 summarizes the relationship of utility objects. Unlike object-oriented languages, inheritance is not supported between class modules in VBA, so the relationship between the classes is actually composition rather than generalization.

\(^{1}\)Common Language Runtime, the .NET virtual environment.
5.3 Backend Design

The backend was designed to reuse the analysis engine of Forms/3 where possible. It involved subclassing and extending the primary classes used to store and represent spreadsheets under Forms/3. As shown in Figure 8 the Form class was extended to represent Excel workbooks (Workbook) and the Cell class was extended to represent cells as XLCell. Originally, XLRegion and Worksheet descended from Matrix and Region, but the latter were buggy and did not implement regions in the desired way. XLRegion and Worksheet were eventually adapted to descend directly from CellGrp.

Extending WYSIWYT data structures under Forms/3 was relatively simple, and primarily involved adapting existing classes to work correctly with ranged references. This extension was achieved by sub-classing the representations of CRGNodes for Matrices and Regions in the former Matrix system, and composing these within XLCells and XLRegions. The hierarchy is shown in Figure 9. Each cell and region is represented by node classes in the Cell Relation Graph (CGRG) system, in the following manner:

Cell -> CellCRGNode
MatrixPlainCell -> EltCRGNode
XLCell -> x1EltCRGNode
Region -> RgnCRGNode
xlRegion -> xlRgnCRGNode

5.4 Communications

To promote modularity and reuse of existing code, the system requirements stipulate abstraction of the system’s analytical engine from the spreadsheet system itself. This requirement arises from the desire to reuse the same analytical functions used in the Lisp-based Forms/3 system. To fulfill this requirement, the system is physically and conceptually decomposed into a frontend and backend, tied together using a special communications format.
Figure 8: The displayable hierarchy under LispForms.
Figure 9: The GSearchable hierarchy under LispForms.
5.4.1 Communications Format

The communication scheme employed between JavaForms and the Lisp-based Forms/3 engine consists of evaluable S-expressions. This format is used again for Excel because it is easily analyzed under the Lisp engine. XML was also considered as a format, since it could enable simple translation of messages, has free parsers available, and would make transcripts externally portable. It was not clear however if XML would be useful in a small locally-coupled system where the communications format was well known in advance, and it might introduce additional network overhead. Furthermore, adapting Forms/3 to send XML might be difficult since the logic to format messages is not entirely centralized.

5.4.2 Specification

The communications format used between the engine and Frontend of the system is described below. The format syntax is useful when constructing a lexical analyzer, and the list of symbols describes the syntax of the communications language. A complete specification of message syntax is listed in Section 12.

MESSAGE -> (DIRECTIVE ARGUMENTS) | (DIRECTIVE)
ARGUMENTS -> ATOM ARGUMENTS | ATOM
ATOM -> NUMBER | STRING | SYMBOL | LIST
LIST -> '(ARGUMENTS)
STRING -> ".*"
SYMBOL -> [A-Za-z][A-Za-z0-9_\-\?]*
NUMBER -> [\+\-]?[0-9]*\.?[0-9]+

5.4.3 Excel-Specific Messages

To support Excel, the following messages were added to the system, listed below by keyword. See Section 12 for a description of other messages.

Make-Workbook-From-List This is the message used first by the system when a workbook is loaded by the user. It contains the name of the workbook, followed by each worksheet, and for each worksheet the used range of the worksheet and the row, column, formula, and value of each cell.

Gui-Update-Workbook This message is sent when the user initiates a change on the workbook. Under Excel this is caused by the Worksheet_Change event. For convenience, both the formulas of cells which changed and the values of their dependents are sent.

NameRegion This message identifies to the frontend how cells are grouped into regions.

Request-Evaluation This message gives an arbitrary expression to the frontend for evaluation, as described in Section 7.4.

Return-Evaluation This message returns the result of a request-evaluation call.
5.4.4 Validation

Implementation of a Gnumeric-based frontend (Section 9) and a Java-based backend [14] afforded an opportunity to check the communications design for implementation-specific features. Under Gnumeric, the only changes needed to message formats was to introduce additional functionality for parsing and sending A1-formatted messages, since Gnumeric did not support R1C1 format. Under the Java-based system, messages related to the authentication subsystem were discarded, but other specifications were implemented without incident. Although rooted in message calls to Lisp, the scheme has been successfully extended to new languages and spreadsheet systems.
6 User Interface Design

This section outlines overall user interface guidelines (Section 6.1) and the user interface for WYSIWYG (Section 6.2), Regions (Section 6.3), Explanations (Section 6.9), and Arrows (Section 6.8). Where practical, this section focuses on behavior and appearance rather than implementation, although known programmability shortcomings of Excel are addressed.

6.1 Guidelines

A set of overall goals for the design of the user interface were put together for designers and implementors. The general goal is to design the project UI using established empirical results [26].

1. Generally, interfaces must conform to these guidelines:

   (a) The viability of the interface for empirical studies must be preserved.
   (b) System interfaces should not interfere with a user’s expectation of Excel’s behavior.
   (c) The UI system shall not perform reasoning about testedness; this should be done in the Engine instead.
   (d) The UI system shall be frugal in its use of screen space.

2. UI devices must be careful about how they solicit the attention of the user, as follows:

   (a) UI devices should use a negotiated rather than an immediate style of interruptions.
   (b) UI devices should avoid modal interaction.
   (c) Generally devices should not make high demands on the user’s attention.
   (d) UI elements must avoid putting “water in the beer”, that is, diluting features of interest with trivia.
   (e) The cost of a UI device must not exceed its benefit. For example, activating a feature should not require the user to dig through multiple ancillary dialog boxes.

3. UI elements are expected to maintain specific response characteristics:

   (a) The system shall be fast; actions must result in immediate response.
   (b) The system shall be live, with displays being updated immediately. With respect to spreadsheets, live refers to Tanimoto’s third level of liveness, when incremental semantic feedback is automatically provided whenever the user performs an incremental program edit, and all affected on-screen values are automatically redisplayed [36].
   (c) The system shall “tell no lies”; out of date information must not be retained.
   (d) UI elements shall be displayed statically when possible.
   (e) Dynamic displays must have high benefit to justify their use in the system.

Conflicts between these high-level goals will probably arise during system design and implementation. The recommendation in this case is to discuss conflicts with the UI design group, to ensure a consistent UI policy. Resolving conflicts in an ad hoc manner should be avoided, to prevent the UI from becoming fragmentary and inconsistent.
6.2 WYSIWYT User Interface

Features related directly to WYSIWYT’s visual feedback are testboxes, cell border colors, and the testedness progress bar. The design of the testedness toolbar is summarized in Section 7.6.1 along with the Fault Likelihood Overview Bar. The overall WYSIWYT system will be triggered by a toolbar button, added to the auditing, review, or validation toolbars as appropriate. The system may also include a facility for more easily changing the name of a cell, for example via a drop-down menu, or textbox tag.

Testedness cell-border colors are displayed using the bottom and rightmost borders of each cell, as shown in Figure 10. Only two of the borders are engaged because borders of cells under Excel are shared and using all four would overwrite the borders of other cells. Although complete borders are still desirable, this half-border approach is cogent, especially when supplemented with coloring of testboxes. Testbox color is depicted in Figure 10 (gray or black in a printed copy).

Testboxes shall be placed at the leftmost side of each cell, to complement the default right-alignment of cell numbers and formulas. Testboxes shall be faded 50% to remain “demure” and avoid overwhelming the user, and share the color of the border, adding impact to the “testedness” UI element as well and compensating for the missing two borders. Ideally the testboxes should adjust themselves upon left-alignment of the cell contents.

Care must be taken for question marks, minus signs, plus signs, and circles to appear correctly in the testbox. Under various fonts and configurations, these can be misaligned, whereas others may be too “busy” or visually heavy. If necessary, a custom checkbox character may be created from scratch. Other possibilities include a grayed-out checkbox, an angular, simplified question mark, and shading of the checkbox. Note the latter seems to have a special nuance already under Windows.

To promote equality of testedness and fault likelihood while minimizing extra UI devices, a paired approach is used for testboxes. Under this approach, each referential cell in the spreadsheet contains a single, primary testbox by default. Clicking on the primary testbox causes two paired testboxes to appear, shown in cell D10 of Figure 10. These paired testboxes display an X and check mark respectively. After clicking on one of these boxes, the paired testbox reverts to a primary, single box, shown in cell D8.

The paired testbox approach differs from Forms/3, where fault likelihood and testedness interaction is distinguished by left and right clicking on the testboxes. The change was made for the following reasons:

1. The distinction between left and right clicking can be confusing.
2. Right-clicking is often used for contextual popups under Excel.
3. For AutoShape objects, right-clicking selects the object and cannot be captured, prohibiting the design of testboxes and causing inconsistencies if other objects are implemented as AutoShapes.
4. Standard Apple mice do not have a right-click button, limiting portability or causing changes to directions to control-click.

<table>
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<th>WYSIWYT Formula View</th>
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<td>3</td>
<td>= A1 * 6.02</td>
<td>3 = A1 * 6.02</td>
</tr>
<tr>
<td>5.14</td>
<td>= PI() + 2</td>
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</table>

Table 3: Formula and Value View
Finally, formulas under WYSIWYT should be shown as equations instead of partial computations. For example, an Excel formula is conventionally shown as \( = bX + cX \), but should appear as \( a = bX + cX \) under WYSIWYT. This could be supported via a Value view and Formula view, shown in Table 3. This way users can observe both the formula and value at the same time, rather than toggling between them. This view also makes experiments under the system more comparable to those under Forms/3.

### 6.3 Regions User Interface

As described in Section 2.3, Regions are the grouping of cells into clusters to aid in both algorithmic efficiency and in ease of testing [11]. This section describes how interfaces relating to regions must appear and behave. Contiguous regions are assumed in most cases.

#### 6.3.1 Region Borders

For contiguous regions, there will be a single testedness border encompassing the entire region, as in JavaForms. The border must be a bit thicker than the regular testedness border. The individual cells in the region will not have their own testedness borders. A sample region border is shown at the bottom of cells B4 to D4 in Figure 11. Region borders will be subject to the following properties as well:

1. Regions will not be identified by name, because names do not seem useful and may be inconsistent with other names.

2. The system will support the user’s ability to break up a region from the inferred region when a region inference mechanism is wrong. A method for the user to indicate regions to be modified must be provided.

3. Editing order does not matter: if the user adds a neighboring cell that would have been part of the region if it had been there before, it becomes part of the region now.
6.3.2 Discontiguous Regions

The system shall be flexible enough to support discontiguous regions, but need not actually implement them, because it is not clear whether discontiguous regions will actually be used. Discontiguous regions will have the following properties as well:

1. The discontiguous pieces of the same region theoretically have a shared boundary. For example, they all share the same color.

2. The pieces are connected with a black line with a dot on either end, from the bottom right of one piece to the top left corner of another, as shown in column B of Figure 11. The direction of the line is determined either spatially or from reading order.

3. The connector line should be more transparent if the region is not one that has a cell in it selected. If we cannot support the same transparency for arrows in unselected cells, however, connector lines must not be transparent.

4. It should be possible for connector lines to be enabled or disabled in the same way as arrows are enabled or disabled. The default setting must be on if WYSIWYT is enabled.

6.3.3 Modifying Regions

Modification of regions would be targeted towards region-experienced users; hence, it does not have to be comfortable for first-time users. Both splitting and recombination must be supported if modification is supported. Furthermore, modifications must not be so easy that it is likely to be done accidentally. Modification may be done by selecting a region connector, then selecting a separate “Modify” button from the toolbar. Within a contiguous region, the user would have to select the desired break-off piece and go to the toolbar to find the button.
6.4 Progress Bar User Interface

The percent testedness indicator has been shown to exert a strong motivational influence on study subjects and is important to preserve in WYSIWYT-XL. Under JavaForms it is implemented as a bar of changing color, as shown in Figure 12. However it is difficult to implement this in a less programmable environment like Excel. One approach is to chain together individual toolbar buttons to form the indicator. Unfortunately this toolbar lacks a continuous bar-like appearance (see Figure 23 on page 46). Design tradeoffs in the implementation of the indicator are described in Section 7.6.1.

6.5 Fault Likelihood User Interface

Fault Localization isolates spreadsheet faults to certain cells [28], and requires interfaces to indicate suspect cells, and denote cells as wrong. Additionally, fault localization over regions (Section 2.3) may require a special interface.

To trigger fault localization, users will enable the paired testbox over a cell as described in Section 6.2. The user will then mark the cell’s value as incorrect by selecting the right mark of the paired testbox. To unmark the cell, the user clicks once upon the primary testbox, just as a cell is unchecked.

The fault localization technique shall shade the interiors of suspect cells, but not change the cell borders. Care should be taken so testedness colors are not inundated by interior colors, as shown in Figure 13. When used with regions, the fault localization can be used conventionally, or optionally distilled into touched cells and untouched cells (Figure 14).

The fault localization convention of coloring the background of each cell has the drawback of overwhelming users with too many changes (“too much red”). Additionally, using red to signal a high fault likelihood conflicts with the use of red to indicate testedness. Also, by necessity, the shading method may overwrite a user’s custom cell shading, or interiors shaded by Excel. The system should be flexible enough to permit addressing these drawbacks in the future.

6.6 Test Case Generation (HMT) User Interface

Automated generation of spreadsheet test cases is called Help Me Test (HMT) under Forms/3. It requires interface devices for activation, selecting an area of interest, highlighting changed in-
puts, and highlighting generated cases. Additionally, at certain timepoints user interaction on the spreadsheet must be frozen.

HMT will be activated through a toolbar button, and support indicating an “area of interest” as follows: if nothing is selected, the entire active spreadsheet is considered the area of interest and a test case will be generated that increases the testedness of the spreadsheet. Alternatively, if some combination of arrows or cells are selected, then these are considered the area of interest, and a test case will be generated that increases the testedness of one of these arrows or cells. These two tasks must be implemented via separate buttons under Excel, since in Excel there is no easy way to have at least one cell selected. Selection of arrows (Section 6.8) for HMT need not be implemented, since it may be difficult to limit user interactions with arrows if users are allowed to select them at all.

Under JavaForms, changed input cells are indicated by thickening their borders. This is a problem in Excel because the system already uses different thicknesses of borders to indicate various regions to the user (Section 6.3) and input cells do not have borders. Instead the font of the changed inputs should be emboldened or changed to a different color, as shown in Figure 15. Green would be a possible color as it has no special meaning elsewhere in the system.

After HMT has been performed, cells containing fresh question marks must be signaled specially. Under JavaForms this was done using thicker borders, but this device is already in use for regions. An alternate approach could be to use the font value of the cell or decrease the checkbox.
transparency. Alternately, the decision box border could be thickened. Thickening also draws the user’s attention to the decision box itself, encouraging them to test the fresh value.

HMT also requires freezing interaction with the spreadsheet during updates. In Excel (and Windows and MacOS in general) there are two ways that are generally used to prevent the user from interacting with an application. One is the use of the busy mouse cursor, depicted as an hourglass on Windows, a watch on MacOS 9 and earlier, and a pinwheel on MacOS X. This device may be unsuitable however, because it indicates there are no actions the user can perform, yet users are able to optionally cancel HMT and resume work. The second convention is to display a modal dialog box, which could have a cancel button. The dialog box approach in JavaForms was discarded primarily because it could get lost, since X Windows does not support modality. This is not a problem with Excel, because Windows and MacOS will enforce the ordering of the dialog box over the spreadsheet.

The display for all of the cells shall be updated continuously as new values are tried. This updating should only be limited for performance reasons. In that case, current updates could be described in a status bar or in an interactive dialog box.

## 6.7 Assertions User Interface

To help the user create specifications and guards for a spreadsheet, the system supports creation of static and dynamic assertions on each spreadsheet cell (Section 2.4). Supporting this system under Excel would require introducing the following required and optional user interface devices:

1. Value violations must be displayed, for example with red ovals over a value.
2. Assertion sources must be displayed and sometimes made editable by the user.
3. Assertion conflicts must be displayed, for example with a triangle in the top left of the cell, a red circle, or an icon on an assertion toolbar.
4. Placing assertions on input and formula cells must be supported.
5. Cells and other assertion interfaces should be spatially tied.
6. Assertion editing should be closely tied to formula editing.
7. Assertion interfaces should be easy to show or hide, through a button on the WYSIWYT toolbar.
8. Assertions should be visible alongside values and formulas.
9. Assertion conflicts should be signaled to the user even when the assertions themselves are not visible.
10. The user should be able to view and edit multiple assertions at once on various cells.

Assertions will be placed on cells by clicking on a global assertions toolbar. Assertion conflicts may be signaled with a triangle in the top left of the cell (Figure 16). Once a cell contains assertions, it will contain a semi-transparent gray shield icon “embedded” in its middle (Figure 17). This approach is similar to the floating shield icon under Forms/3, and visually indicates which cells contain assertions.
Ideally, if a cell has assertions placed on it, then selecting the cell would pop up a floating assertions toolbar. This toolbar may be implemented using a VBA form or a comment box. If a floating toolbar proves too difficult to implement, then the assertions can be listed in a global assertions toolbar. The latter is less desirable however because it has no spatial tie to the cell.

6.8 Arrows User Interface

The system must display arrows to draw attention to untested portions of the spreadsheet and indicate which du-associations are validated. This association should be shown at both the granularity of cells (arrows between cells) and sub-expressions. Arrows must have certain properties, require interface devices for local and global triggering, and must be displayed specially under certain circumstances. Described below are the specific properties arrows must have:

1. An arrow must be drawn from source cells to destination cells.

2. If formulas are displayed, the arrow must be clearly drawn from affecting subexpression to affected subexpression.

3. Arrows must reflect du-associations at both the cell and sub-expression levels.

4. The user must be able to hide individual arrows.

5. The user must be able to show and hide all arrows for a spreadsheet.

6. The device to trigger arrows for a particular cell should be tied to that cell, and likewise of individual arrows.

7. Arrows should not obstruct values of source or destination cells.
Arrows shall be displayed starting and ending at the leftmost end of each cell. If the arrow points to cells in the same row or column, then the arrow shall be curved so the tip of the curve is at the arrow’s midpoint and halfway up the preceding row, as shown in Figure 18. This approach avoids obstructing values of source and destination cells.

If formulas are displayed, the arrow should be clearly drawn from the affecting subexpression to the affected subexpression, as shown in Figure 19, unless the cell is an input cell (Figure 20). Additionally, a bracketed box must appear above individual subexpressions, outlining the subexpressions to which arrows point. Again, arrows are curved if source and destination cells are in the same row.

The top of arrows from one cell to another may share the same pixels where necessary. Also arrows may share the same “bus” or connection point from another cell. The reddest arrows must be topmost in any clustering of arrows, as shown in Figure 21.

Under JavaForms, arrows were hidden or shown by middle-clicking the mouse button, but this was an action some users seemed unused to. Also, there is no middle-click on a standard Macintosh or PC mouse. Instead, arrow activation will be done via a hotkey or menubar button. There does not seem to be a mechanism for getting a “click and hold” under Excel, though this might be ideal in other environments.

Regions pose a special problem for arrows, since arrows can be drawn to indicate a many-to-many relationship. For contiguous regions, a single or bunched “wiry” arrow may be employed. In general, however, the simple approach of continuing to draw arrows between cells is sufficient.
6.9 Explanations User Interface

Explanations shall be performed under WYSIWYT-XL via tooltips. These tooltips will appear when the user hovers his or her mouse over a cell for a certain number of seconds, and disappear when the mouse is moved away. The tooltip should resemble standard Windows tooltips if possible. Due to practical limitations under Excel, the tooltip may be removed if the mouse moves at all. Multi-level tooltips should be employed for longer explanations.
7 Implementation

This section describes how the system was implemented, based on requirements and design. Drawbacks of the implementation and workarounds are presented. When the design could not be implemented as initially designed, alternate approaches are described.

7.1 Communications

Since the system is designed as a client-server architecture (Section 3.3.7), implementation of the communications subsystem was requisite to begin. Correctness at this lowest layer of the system was also important for robustness and to ensure flexibility when deploying the system across multiple platforms.

7.1.1 General Sockets

As the target system is client-server and network-based, a major task of the project was to find a reliable means by which to write and read sockets under Excel VBA, a language designed for relatively simple spreadsheet manipulation. This socket functionality is necessarily platform-specific, although the system uses the same events and scheduling independent of the underlying socket. This is achieved via a Socket module, which provides basic socket-related client functionality such as sending messages and connecting to the remote host. This Socket module contains a CSocket or MacOS library, depending on which platform the system is built on. The implementation of each networking subsystem is described below.

7.1.2 Windows Sockets

One option for networking under Windows was Winsock, a socket library distributed with the Visual Basic 6 runtime. Using this library, however, required installing and registering the ActiveX control mswinsck.ocx on each machine where the system would be run. Since registering the control requires super-user privileges, this requirement proved burdensome when installing the prototype on systems where obtaining super-user privileges is difficult, such as university computer labs. Linking the system to the Winsock control also required a Visual Basic 6.0 license on the machine where the linking occurred. This requirement conflicted with the design of the version control system since to accommodate multiple developers, VBA modules had to be combined into an Excel VBA Addin dynamically from version control (Section 8.2). If the system required linking to Winsock on the fly, then the bundling could only be performed by developers on machines with VB6 installed. This problem was worked around by retaining a base spreadsheet with Winsock linked, and adding modules to it dynamically to create a second working spreadsheet. This editing requirement caused confusion, however, because sometimes developers were uncertain which copy of the Socket module should be edited. Developers were prone to directly editing the secondary copy and losing their modifications when the secondary copy was recreated from the base copy.

A second option for networking under Windows was the IP*Works! control, available from /N software [34]. This control runs as a separate thread on Windows, precluding the problems with Winsock involving interference from MsgBox and other procedures that halted Visual Basic. Although reasonably priced, the license for this product did not seem suitable for the system since it prohibited multiple developers.

Socket access was achieved under Windows with the freeware CSocket library [18]. This library uses the Declare keyword of VBA to create C to VBA wrappers on the ws2_32.dll networking
library. CSocket is conveniently designed to resemble Winsock, so few changes were necessary to adapt the system from Winsock to CSocket. Several changes were made to CSocket to make it function under VBA, such as setting the running application to Office instead of a Visual Basic application.

Although CSocket avoids the memory leaks and inflexibility of the built-in Winsock, it has other robustness issues. Unlike Winsock, the CSocket wrapper generates events by retaining a pointer to the window used by the running application. This triggering is tricky and requires accessing Excel at a very low level, promoting instability. For example, clicking the “Stop Macro” button under Excel with CSocket enabled causes Excel to crash with a general protection fault. This problem can also cause developers to lose their changes if the changes cause the socket to be terminated unexpectedly. Similarly, users of the system could potentially lose their spreadsheet work if they press the stop macro button.

Since Excel VBA is a single-threaded application, both CSocket and Winsock are incompatible with methods which could cause Excel to stall or sleep. For example, MsgBox, a function commonly used to pop up a dialog box, causes Excel to block until the box is dismissed. While Excel is blocking, messages transmitted to Excel are ignored, causing inconsistencies in the system.

7.1.3 MacOS X Sockets
Under MacOS X, socket communications were implemented using AppleScript and a separate Java application, ExcelSocket, which used the Cocoa framework. ExcelSocket used standard TCP/IP sockets to connect to the backend, and AppleScript to communicate between the ExcelSocket application and VBA under Excel.

7.1.4 Message Processing
According to the Communications Specification of Section 5.4.2, each incoming message is delimited by two parentheses in a format resembling a Lisp S-expression. Under ExcelForms, a special module MesgParser was created to process and unpack these messages. The messages can contain nested lists, strings, and numbers, as shown in Figure 5.4.2. Therefore before delegation of messages inside the system, the incoming data stream is broken up into messages, each of which is composed of tokens of four types: string, list, value and symbol. Because the data stream may terminate before a complete message has been entered, the parsing system needs to retain any previous incomplete messages and append these to the current input string. The method used for the parser is listed in Algorithm 1.

VBA does not provide a built-in regular expression scanner, but it does provide a basic glob-like pattern matching mechanism, called Like. This was used to identify tokens of type value, and numbers in ratio format. Because VBA does not have a built-in ratio format, these values were approximated by the parser using basic division. Special care was taken to detect nested strings.

7.2 Excel Formula Analysis
Since we do not have access to the interior data structures Excel uses to store cell formulas, the formulas must be scanned and parsed by the system. For efficiency, compatibility, and ease of implementation, this is performed on the Lisp-based backend, by sending each cell’s formula to the backend as a simple string. The chief goal of this conversion is to recognize references and

---

2Globbing is the expansion of wildcards such as * and ?, usually to match filenames.
Algorithm 1 Message Processing Algorithm

Require: \(\text{length}(msg) > 1\)

\(msg \leftarrow \text{input(socket)}\)

for \(i = 1\) to \(\text{length}(msg)\) do

nextChar \(\leftarrow msg[i]\)

if nextChar = “doublequote” then

5: if isString and not \(msg[i - 1]\) = “backslash” then

isString \(\leftarrow FALSE\)

else

isString \(\leftarrow TRUE\)

end if

10: end if

if isString then

continue

end if

if nextChar = “leftparen” then

15: parenSum \(\leftarrow\) parenSum \(-\) 1

if parenSum = 0 then

token \(\leftarrow msg[tokStart, i]\)

queue \(\leftarrow queue + token\)

else if parenSum = 1 then

20: isList \(\leftarrow FALSE\)

end if

else if nextChar = “rightparen” then

isList \(\leftarrow TRUE\)

parenSum \(\leftarrow\) parenSum \(+\) 1

25: else if nextChar = ‘ ’ and not isList then

token \(\leftarrow msg[tokStart, i]\)

queue \(\leftarrow queue + token\)

tokStart \(\leftarrow i + 1\)

end if

30: end for
Table 4: Excel Formula Lexemes and Tokens

<table>
<thead>
<tr>
<th>Token</th>
<th>Sample Lexemes</th>
<th>Extended Regular Expression</th>
<th>Informal Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>id</td>
<td>grades01</td>
<td><code>[:alnum:]</code></td>
<td>Alphanumeric</td>
</tr>
<tr>
<td>string</td>
<td>&quot;Jane Doe&quot;</td>
<td>&quot;&quot;</td>
<td>[^&quot;]+&quot;</td>
</tr>
<tr>
<td>sstring</td>
<td>'My Grades'</td>
<td>'[^']+'</td>
<td>Single-quoted string</td>
</tr>
<tr>
<td>addr</td>
<td>R[-1]C</td>
<td>R((--)?[1-9]+)+C((--)?[1-9]+)?</td>
<td>Relative ref</td>
</tr>
<tr>
<td>addr</td>
<td>R1C2</td>
<td>R[0-9]+C[0-9]+</td>
<td>Absolute ref</td>
</tr>
<tr>
<td>colrow</td>
<td>R1</td>
<td>(R)([-]?[1-9]+]</td>
<td>Column or row ref</td>
</tr>
<tr>
<td>dec</td>
<td>-343</td>
<td>[-+]?[0-9]+([.][0-9]+)?</td>
<td>Decimal or Integer</td>
</tr>
<tr>
<td>flt</td>
<td>-343.43E-04</td>
<td>[-+][0-9]+([.][0-9]+)?(E[-+][0-9])?</td>
<td>Exponential</td>
</tr>
</tbody>
</table>

Table 5: References Across Workbooks and Worksheets Are Scanned Specially

<table>
<thead>
<tr>
<th>Sample Input</th>
<th>Scanned Output</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sheet1!R1C1</td>
<td>(id Sheet1) ! (addr..)</td>
</tr>
<tr>
<td>'She et1'!R1C1</td>
<td>(sstring &quot;She et1&quot;) ! (addr..)</td>
</tr>
<tr>
<td>[Book1.xls]Sheet1!R1C1</td>
<td>[ (id Book1.xls) ] (id Sheet1) ! (addr..)</td>
</tr>
<tr>
<td>'[Book 1.xls]Sheet1'!R1C1</td>
<td>[ (sstring &quot;Book 1.xls&quot;) ] (sstring &quot;Sheet1&quot;) ! (addr..)</td>
</tr>
<tr>
<td>Book1.xls!TESTT</td>
<td>(id Book1.xls) ! (id TESTT)</td>
</tr>
<tr>
<td>'Book 1.xls'!TESTT</td>
<td>(sstring &quot;Book 1.xls&quot;) ! (id TESTT)</td>
</tr>
</tbody>
</table>

conditional expressions inside the formula, although the system supports limited evaluation of the formulas if necessary.

Unlike in a conventional scanner or parser, little error-checking needed to be done on the formulas because the editor under Excel only accepts certain inputs. Therefore syntax errors in the formula do not raise an error visible to the user.

7.2.1 Lexical Analysis

For simplicity in the parser, the formulas are first split into lexemes identified by tokens, using lexical analysis [3]. Lexical analysis of the formulas is done manually, per the specification in Section 11.3. Several lexemes and tokens used by the scanner are listed in Table 4.

The scanner was implemented by constructing functions for each token which returned the scanned lexeme and an index into the string where the lexeme ended. Returning multiple values from a function was accomplished using Lisp’s `multiple-value-setq` function, and was patterned on the built-in `parse-integer` function.

Cross-workbook cell and name references are handled specially, to minimize the amount of work needed in the scanner and leave the tougher work for the parser generator. Specifically, under Excel, workbook and worksheet names are grouped together inside the same singly quoted string if one of them contains spaces, and workbook names are singly quoted normally when containing spaces, shown in the first column of Table 5. A literal scanning of the tokens would lead to worksheet and workbook names being occasionally included in the same string lexeme. This inclusion would prohibit identification of the reference within the parser, and require adding extra logic to the scanner to specially recognize cross-workbook and worksheet references. Instead, singly quoted strings containing spaces are treated specially by the scanner, as shown in Table 5.
7.2.2 Parsing

 Parsing is done using a LALR(1) parser generator [20] which accepts a grammar as a list of tokens and lambda functions to be applied against their corresponding lexemes. The parser generator outputs a closure which acts as a parser. Upon compilation, the system writes this closure to a temporary file to be read upon system load. System statistics, dates, and other information is written to the header of the generated file to preclude manual modification.

 Scanned formulas are parsed according to the grammar listed in Section 11.1 of the Appendix. One goal while analyzing formulas was to convert the formula to an expression easily usable by Lisp, since during WYSIWYT, portions of formulas must sometimes be analyzed. Therefore the actual productions used by the grammar are broken down so operators are ordered with the correct precedence. Parsing is performed according to the grammar listed in Section 11.2 of the Appendix.

 During parsing Excel operators are substituted for Lisp operators and references recognized. Ranged references involving the “:” operator, named references, cross-workbook and cross-worksheet references, and ranged referential functions are tagged with special identifiers like excel-name, excel-range, and excel-func. The if conditional is tagged with excel-func rather than being treated specially.

7.2.3 Reference Conversions

 Following parsing, the references in each Excel formula are converted to CellRef structures for compatibility with the Forms/3 system. The actual conversion is performed by recursively traversing the formula list and substituting elements of type excel-ref with CellRef objects. This step is problematic, however, because CellRef does not support ranged or named references, and since a structure of type defstruct is not subclassable under CLOS. For ranges this is worked around by giving the CellRef structure a special cellid which identifies the reference as a range.

 A second version of the formula is created next, wherein relative references are converted to absolute ones. This is required because some portions of the analysis system require an easily evaluable, absolute formula (displayable-formula), whereas other portions, such as the region inference engine, prefer reasoning about relative references (displayable-general-formula).

7.2.4 Evaluation Conversions

 The request evaluation system (described in Section 7.4) requires certain sections of the parsed formulas to be evaluated by the spreadsheet package itself outside of Lisp, for the reasons described in Section 7.4. This means these formula segments must be translated back from a Lisp list into a format evaluable by Excel. The conversion must generally replace prefix operators with infix ones. Additionally, all references must be made absolute and prefixed with their correct workbook and worksheet because the evaluation is performed within the Excel Addin to avoid interfering with the target workbook itself. An example of the conversion is shown in Table 6.

7.3 Testboxes

 Implementation of testboxes requires displaying a box on certain cells of the spreadsheet, fielding clicks on them, and updating the X or checkmark displayed on them, as described in Section 6.2. Under Windows, testboxes are implemented as OLEObject Labels, because these objects also support mouse motion events. The programmability of OLEObjects under VBA is roughly the same as the Label, Checkbox, and other objects commonly used under Visual Basic 6.0, except VBA does not support control arrays. Since VBA lacks control arrays, the objects cannot be
Table 6: Excel Formula Conversions

<table>
<thead>
<tr>
<th>Stage</th>
<th>Formula</th>
</tr>
</thead>
<tbody>
<tr>
<td>Original</td>
<td>=if(R[-1]C1 &gt; 75, 0, 1)</td>
</tr>
<tr>
<td>Scanned</td>
<td>eq_op (id if) '(' (addr (rel -1) (abs 1)) gt (dec 75) '0', '1')'</td>
</tr>
<tr>
<td>Parsed</td>
<td>(excel-func if (&gt; (addr (rel -1) (abs 1)) 75) 0 1)</td>
</tr>
<tr>
<td>Relative</td>
<td>(excel-func if (&gt; #&lt;CellRef Sheet1[i-1@1]&gt; 75) 0 1)</td>
</tr>
<tr>
<td>Absolute</td>
<td>(excel-func if (&gt; #&lt;CellRef Sheet1[4@1]&gt; 75) 0 1)</td>
</tr>
<tr>
<td>Evaluable</td>
<td>=(((Book1.xls]Sheet1!R4C1 &gt; 75))</td>
</tr>
</tbody>
</table>

assigned event handlers dynamically, so while testboxes can be created dynamically, clicks on them are not readily detectable. This problem is worked around by having the VBA addin program textually insert event handlers into the user’s spreadsheet, and letting each event handler call back to the cell’s associated system data structure (XLCell).

Textual insertion of event handlers has several drawbacks however. For example, the code which inserts the macros may trigger false positives in some virus scanning programs. Also, the technique does not scale well to larger spreadsheets, which could exceed 1,000 cells, as an event handler must be inserted for each referential cell. If the system terminates prematurely, the user’s spreadsheet can also be left riddled with unwanted macros. Finally, the program insertion can crash Excel when the event handler indirectly creates new buttons and modifies its own code pane. The use of OLEObject thus adds additional functionality to the system at the cost of complexity and instability.

Keeping testboxes aligned to their respective cells is done by iterating over all testboxes in the spreadsheet and realigning them every time a cell is added. This was previously done using a special property of the testbox object type, OLEObject, which linked the object to the cell, so when the cell was moved, so was the associated testbox. This property also caused clones of the testbox to be created when the cell was copied and pasted, however, so the complete realignment approach was taken instead.

Under MacOS and earlier implementations for Windows, testboxes are implemented as AutoShape objects (OLEObjects are not functional under MacOS). With AutoShapes, event handling is performed by assigning each testbox a name corresponding to it’s associated XLCell and assigning it’s OnAction property to a special clickhandler macro. This macro uses Application.Caller to execute a method in the cell’s associated XLCell. Both mechanisms are encapsulated within the XLBox class.

The paired testbox defined in Section 6.2 is implemented using two objects of type XLBox. For efficiency and simplicity, the paired boxes are properties of the worksheet, so only one is created per worksheet.

7.4 Request Evaluation

To gauge the testedness of a conditional cell’s precedents, the system needs to determine which branch of the condition has been executed, as described in Section 2.2. Although the system can determine the cell’s value and formula, it cannot necessarily infer which branch of the condition is taken without evaluation. Specifically, the system must evaluate either the predicate or both of the branches and get the predicate’s value through inference. Given the distributed nature of the system, however, evaluation is non-trivial because a predicate written under Excel could contain expressions which are not evaluable by the Lisp engine. For example, the expression might contain
a function such as \texttt{BESSELJ}, the Bessel function, which has no built-in equivalent under Lisp. Furthermore, Lisp might evaluate even simple expressions differently than Excel, given differences in how floating point and integer length are handled, leading to incorrect identification of tested branches within CFGs.

Rather than evaluating expressions itself, therefore, the engine sends predicates back to Excel to be evaluated. The predicate snippets must be converted back to a format evaluable by Excel, as described in Section 7.2.4. This operation is tricky, however, because backend/frontend communication is asynchronous (Section 3.3.7) and the system must wait until the predicate is evaluated to continue gauging testedness, or “tracing” (Section 2.2). In a multi-threaded system, the tracer for that particular cell might be put to sleep and wake up again when the evaluation was returned, but the tracing system in use was not designed to run as a single thread. Instead a different method is adopted whereby the evaluated message contains an identifier that calls back to continue tracing on the original cell.

The callback method is performed by keeping a global table containing callbacks to each trace waiting upon an evaluation. The identifier for the trace is unique to each request, as shown in Figure 22. When the evaluation is complete, tracing resumes for the given cell.

### 7.5 Fault Localization

At the visual interface level, Fault Localization is implemented by simply converting the desired fault likelihood RGB (Red Green Blue) value to Excel’s format and setting the background of the desired cell to that color. Unlike in JavaForms, if an RGB color of white is specified, shading of the cell is disabled, since when shaded white the cell’s gridlines are not visible. This more closely follows the semantics of normal shading under Excel.
7.6 Form-Level Indicators

7.6.1 Testedness Overview

As specified in Section 6.4, the testedness of the entire workbook must be displayed in a constant, uniform place, to indicate progress as the user tests the spreadsheet. This is done under Excel by creating a `CommandBar` object of type `CommandBarButton` and filling it with 20 buttons of red and blue colors. The percent testedness of the spreadsheet is reflected in the proportion of red to blue (Figure 23). This differs from the JavaForms progress bar, but still serves to show the information visually.

Updating the progress meter requires pasting Shape objects from the Excel Addin’s internal workbook to the clipboard, and then pasting them to the toolbar. After this operation the clipboard is cleared to prevent the user from inadvertently pasting a Shape object into a workbook. However, because progress bar updating can occur anytime after a user has marked a cell as tested, this clearing of the clipboard can interfere with normal copy and paste operations. For example, a user may cut a tract of cells, then mark a cell as tested, causing the progress meters to update and clear the clipboard of the cut cells. The user then cannot paste the cut cells, possibly losing work.

An alternative implementation of the progress bar could involve creating a VBA Form displaying the progress bar. Only Win32 Excel supports non-modal forms, however, so it could prove difficult to include a non-modal progress bar in a platform-independent implementation. Such a bar would also float around over the spreadsheet and could be lost from the user’s field of view, or conversely obscure important cells of the spreadsheet. The file loading indicator is also programmable under Win32 Excel, but in practice this indicator is too inconspicuous and inflexible.

In the first user study of the system, the button-based progress bar was not apparent to the user as a progress bar. Instead the user seemed to view the indicator only as a series of buttons. Work is still needed to make this progress bar apparent to the user while working inside the framework of Excel.

7.6.2 Fault Localization Overview

To give fault localization equal status with WYSIWYT, a second progress bar was designed to distill relative fault likelihood over a given workbook [29]. This overview bar displays the relative proportion of cells with very low, low, medium, high, and very high fault likelihood. Each classification appears as a different color in a progress bar (Figure 24). Like the testedness toolbar, the progress bar is implemented as a sequence of twenty (20) toolbar buttons, and each button represents 5% of the entire spreadsheet. In large spreadsheets however, the number of cells with a given fault likelihood may well comprise less than 5% of the total cells. Under a straightforward interpretation of the fault likelihood, therefore, most of the information is lost. The approach used instead is to represent each fault likelihood level less than 5% with one button, and reduce the number of buttons of the most well represented fault likelihood level as necessary.
7.7 Arrows

Arrows are displayed by drawing a line from the source to sink cell, using constant offsets to create the curves when drawn between cells on the same row. Arrows are displayed for the actively selected cell by clicking a button on the WYSIWYT toolbar, as shown in Figure 25. The testedness of each cell’s du associations is reflected in these arrows (Section 2.2).

7.8 Explanations

The system is a testbed for studying our group’s Surprise-Explain-Reward strategy [37]. This strategy leverages the user’s curiosity (triggered by a surprise) to educate and entice him or her to use the system through an unintrusive negotiated explanation system. The explanation system hinges on tooltips available over each of the major interface devices. The system displays a tooltip when the user hovers the mouse over either the primary or paired testbox for 3 seconds, as shown in Figure 26.

Equivalent tooltips are not available on borders, shaded cells and arrows, since the objects used to create them have no mouse-related events. The OLEObject objects used to create testboxes under Excel do have mouse-related events, but they are not directly helpful to detect the hovering required for tooltips. Rather these events, such as MouseMove, only trigger when the user moves his or her mouse over the testbox. More adaptation was required to generate tooltips with this facility. Specifically, the system records every MouseMove event and secondly records the position of the mouse using the operating system level GetCursorPos library in user32.dll. Next, the system sets an OnTime event to occur in a given number of seconds. Because OnTime only accepts
macros as event handlers, the Testbox object must delegate itself through a module-level macro for this timer. When the timer expires the position of the mouse is checked again, assuming no other timers have intervened, and if the position is the same, then a tooltip is displayed. If the mouse is moved again away from the testbox, the tooltip is hidden and the process begins again.

Because of limitations in the MouseMove event, these hand-made tooltips do not disappear as readily as they should. Specifically, if the mouse is moved away from the testbox very quickly, no MouseMove event is generated. This means tooltips may be left on the testbox after the user moves the mouse away. Tooltips may also not appear if the user moves the mouse to the center of the testbox very quickly and waits, although this situation is very uncommon: usually the user moves the mouse at least twice over the object before hovering. The former situation is not necessarily troublesome either, since a lingering tooltip will be dismissed when the user move the mouse over any testbox.

The text of the tooltips is updated dynamically from the testedness information in the analysis engine. Because of the paired testbox approach used with WYSIWYT-XL, the tooltip content for the system is different than in JavaForms. The tooltip text label itself is implemented using an object of type XLT Tooltipable (Figure 7), so the label itself can generate tooltips, permitting multi-level tooltips. Because MacOS does not support OLEObjects, tooltips are not available on that platform.

7.9 Transcripts

Event-based transcripts are captured under the Excel Frontend and written to a file on the fly as the user sessions occurs. This permits study of every possibly relevant user action, such as hovering over a testbox to elicit a tooltip, or switching between worksheets. Additionally, hooks were added to the system to record roughly how long a tooltip was displayed. Data transcripts were implemented using the existing transcripting system, which operates purely on the Lisp backend.

7.10 Clean Up

When the user saves a workbook or stops the WYSIWYT session, the system must remove WYSIWYT, Arrows, and Fault Localization formatting to prevent the formatting from being saved along with the workbook. This is done by simply clearing the workbook of all borders, shading, and shape objects. A more sophisticated approach would cache previous shapes, borders and shading, then selectively restore the formatting when the workbook is saved, to avoid losing user-generated formatting.
Additionally, the event handlers inserted into the user’s spreadsheet for testboxes (Section 7.3) must be removed upon saves, to avoid leaving the spreadsheet riddled with macros, potentially triggering security warnings under Excel when the workbook is opened later. The system therefore clears the worksheet code panes of all macros upon saves. While this approach could also remove user-created macros from the workbook, recorded macros are stored in modules rather than worksheet code panes, and these would be preserved by the system. Other user written macros would also probably be preserved, since it is more conventional to store macros in modules than worksheet code panes.

7.11 Test Case Generation (HMT)

The test case generation engine used with Forms/3 is also employed under the partial Excel implementation, with minor modifications. HMT involves changing the input cells of the spreadsheet, evaluating their result, and checking to see if the changed input selects a new test available for the user. Under the system’s distributed evaluation architecture however, evaluation can only be done within the spreadsheet system itself (Section 7.4). This means that test case generation must issue a request to evaluate cells for a particular input cell, and wait for the result before continuing. Fortunately, HMT is implemented as a separate thread under Forms/3, so after issuing the request to evaluate a cell, HMT blocks itself until the desired evaluation returns. As in Forms/3, the spreadsheet is updated automatically as HMT seeks values that select tests. Currently only a random test case generation approach has been tested with the system, on single cells. One side effect of the decision to test over whole workbooks rather than worksheets is that HMT operates on a whole workbook, potentially requiring the user to give attention to multiple worksheets at once.

7.12 Optimizations

The majority of execution time for the system is spent processing and unpacking messages in the frontend. Since the message format is delimited by opposing parentheses, the processor must scan the input stream character by character. Since reasonably sized spreadsheets may exceed 1 million characters of messages when loading, this takes time. This bottleneck is optimized slightly by using InStr$, Mid$, and Left$. Unlike other functions, these operate exclusively on fixed-length strings instead of Variants, and so run slightly faster.

Since no testboxes are required on input cells under WYSIWYT, another minor optimization used is to check the text of each cell prior to creating a primary testbox for it and not create one if the text is not a formula cell. This check is effective because a cell must contain a formula to contain a cell reference.

7.13 Redesign Issues

Originally the MesgHandler (Section 6) was designed as a class, however it was changed to be a simple module. The change was made because the VBE debugger apparently cannot break into code executed by classes, rather, it simply highlights the last statement executed by a non-class module. Therefore if the MesgHandler were implemented as a class, system developers confronting an error could not isolate which class their message was dispatched to, and hence which class was generating the error. Since the MesgHandler is only instantiated once, it was trivial to convert to a simple module. This has helped developers to find faults in the system sooner.

During insertion of event handlers under Excel, an optional check can be made whether the event handler already exists. Although this is expensive, Excel can cause crashes when an event
handler with the same name already exists in the given CodePane, so this check can be valuable when debugging. Excel may also crash when an event handler directly or indirectly inserts code into its own CodePane, although checking for this condition is not feasible.
8 System Execution and Development

This section describes how the WYSIWYT-XL system is run, installed, and modified. Details on how the system is modified to work within version control are described (Section 8.2), and style templates are provided. The section is targeted towards technical users and developers.

8.1 Execution and Installation

To run the system, the user must run a lispserver or equivalent backend. They then open Framework.xla under Excel, and specify the host and port number in the toolbar, click the “WYSIWYT” toolbar button, and open an existing workbook to trigger the system.

Like JavaForms, the system will try higher port numbers if the first port is closed. This process is slower under this system, because as some connection attempts fail non-deterministically the system will retry upon failure. If no ports are available an error is eventually thrown. For debugging output, developers may set the Global \texttt{defVerbosity} variable to higher value. This output is available in the Immediate Window of the Excel VBA editor.

While the system supports use of Remote Desktop Protocol (RDP) clients, rdesktop version 1.3 has a clipboard redirection feature which interferes with the testing toolbar. To run rdesktop or another RDP-based client with the system, developers must disable this feature, for example by calling rdesktop with the -4 flag.

8.2 Version Control

Under the Lisp backend, developers edit, run, and optionally compile each file in plaintext format. These files are committed into a CVS (Concurrent Versions System) repository. Under Excel, however, code must be edited using the Excel VBA Editor (VBE) inside of a binary Excel Add-in (.xla) file. Although the binary spreadsheet may be entered into version control, all of the class modules and general modules comprising the system would be stored in the same file under version control. Versioning all the modules in the same file means concurrent changes made by developers to different modules of the system would always produce conflicts. Furthermore, the conflicts would be difficult to resolve, since CVS could not even indicate which modules conflicted, let alone the lines of conflicting code.

Instead of entering the entire .xla file into version control, the XLA is exported into separate modules. For example, to compile the system, developers open a spreadsheet ImportExport.xls and click \texttt{Build}. This creates a Framework.xla file, by importing files from a modules directory, and a base spreadsheet containing static Shape objects called Framework.xls. Some of the modules are platform-specific. The Import script detects the current operating system and selects the directory from which to import platform-specific modules. For example under Windows the CSocket and MSocketSupport modules are imported, whereas on MacOS X, MacLib is imported.

After importing files, developers make changes with the VBA Editor and run the system using the XLA. Then to update or commit changes, developers open the ImportExport.xls file and click “Prepare for CVS”. This exports the new or changed modules and removes the .xla file. The developer then performs the update or commit, and clicks \texttt{Build} to re-create the spreadsheet and begin working again. In the original windows version, the Socket file could only be edited by opening Framework.xls separately and saving it, because the Winsock control could not be dynamically generated on machines without a VB6 development license.

Module and class module (*.bas and *.cls) filetypes are treated as nonmergeable text files under CVS, using the \texttt{cvswrappers} setting. This means CVS prompts the developer for a manual merge.
upon updates when intra-module conflicts occur. Line ending conversion is enabled under CVS because it is coupled with keyword expansion, which is needed to identify each file with the correct version number and last author. The line ending conversion is only problematic if a developer breaks Forms/3 development rules and checks in new files using a Windows CVS client such as WinCVS, and others check out the file under Unix. Files with *.xls or *.xla are treated as binary, to avoid keyword expansion and line conversions interfering with the files.

While keyword expansion is enabled, the $\$Log\$ keyword is not used inside the VBA source files because the appended log information will trick CVS into thinking the file was modified after it has been committed, making it difficult for developers to discern which files they’ve actually modified. This is not problematic for normal (e.g. C) source files because CVS usually determines file modification status based on the file’s modification time or mtime rather than directly checksumming it. However, this system continually exports each code module to a new file, so the mtime consistently changes between updates and commits.

Algorithm 2 Importing and Exporting CodePanels

\begin{verbatim}
procedure Update
  Export
cvs update or commit
Import
5: end procedure

procedure Import
  if Addin exists then
    Terminate
  end if
10: Create Addin from Base
    for all file such that file is *.bas or *.cls do
      Addin ← Addin + file
    end for
  Restart Excel

procedure Export
  if Addin exists then
    Remove all files
    for all codepane such that codepane is ext_module or vb_module do
      file ← codepane
    end for
    Close Excel
  else
    Terminate
25: end if
end procedure
\end{verbatim}

8.3 Style Requirements

This section describes requirements on development style, coding format, and programming conventions for the system developer. It lists examples of cases and preferred programming constructs, in
general (Section 8.3.1), for Visual Basic for Applications programs (Section 8.3.2), and for Common Lisp (Section 8.3.3).

8.3.1 General

Unreachable or inactive code must be removed from the project. For example, old code cannot be included in comments, or in unreferenced files. If code is needed for reference or insurance purposes it may be entered into version control prior to removal.

Editing history shall be contained in version control and at the end of each source file. Initials, dates on when code was added, and other modification-related commentary may not be included elsewhere in the code itself. Inclusion of history may done automatically via the cvs $Log$ keyword or with the rcs2log utility, which generates a ChangeLog file. If done manually, care should be taken to ensure the comments are identical, and the history in source is changed before committing the file, to reduce trivial changes.

Commit only one file at a time, unless a functionally similar change is made across many files. Each commit must be accompanied by a unique descriptive, complete, and correctly spelled log entry.

8.3.2 Visual Basic for Applications

1. Pascal Case (“PascalCase”) must be used for functions, subs, properties, and classes. Camel Case (“camelCase”) must be used for variables. Variables shall not be annotated with their type, as in Hungarian Notation. For example, the code below is correct:

```vba
Public Sub StartSystem(boxEnabled As Boolean)
    Set system = New XLApplication(boxEnabled)
End Sub
```

If a developer chooses local variable names which match existing variable names, ensure the case matches the existing names; otherwise VBA may change the existing variable name. For example, if a variable with name “value” is introduced, the following line of code may change inadvertently:

```vba
cell.Value
```

2. Within each function, variables must be declared at the top, C-style. Within each module, code will be structured in the following order:

(a) (file comment header)
(b) public module-level variables, objects first
(c) private module-level variables, objects first
(d) constructors/destructors
(e) regular procedures
(f) mutator procedures
(g) accessor procedures
3. For consistency, follow these recommendations on procedure calls:

(a) Do not use the Call keyword when calling Subs – for example, do not use them with parentheses.
(b) Specify the module when calling module-level subs, functions, and variables, but not class module-level procedures.
(c) Use the With keyword to reduce use of temporary variables. For example:

```vba
With XLWorkbook
    .New(.row, .col)
End With
```
instead of:

```vba
Set tmp = XLWorkbook
tmp.New(tmp.row, tmp.col)
```

4. Use the custom SafeCollection class instead of Collection. This prevents runtime errors.

5. Follow these recommendations on defining variables and procedures.

(a) Always specify the type of a variable, parameter or function. Explicitly specify Variant where applicable to multiple types.
(b) Always specify private/public/friend for module-level definitions.
(c) Always use Option Explicit to ensure all variables are declared.

6. To prevent “spaghetti code”, confusion, and missed errors while using error handlers, follow these recommendations:

(a) For clarity, use labels only for error-handling. Avoid unconditional gotos.
(b) Put Errorhandler labels, if any, at the end of a procedure.
(c) Avoid general error-handlers; limit error-handling to a minimal region of code, to make debugging more effective.

7. VBA provides three different kinds of procedures, subs, functions, and properties. Described below are when to use each:

(a) When values are not being returned, use Subs instead of void Functions. This is more clear since Functions tend to indicate that values will be returned. Always use the returned value of a Function.
(b) For better readability, use VB Properties instead of getFoo or setFoo functions.

8. For readability, the following conventions must be observed on comments and formatting:

(a) When indenting use the default tab (four spaces).
(b) Include a Function header comment for each function, per the template provided in functionHeader.txt, reproduced below:
In this template note the Given, Returns, Precondition and Postcondition fields are optional. To avoid redundancy, the Given and Returns fields, if any, should not merely list parameter types.

(c) Include a Header and Footer in non-trivial source files, per the template provided in header.txt and footer.txt, reproduced below with cvs keywords escaped:

```
'RCSfile: SafeCollection.cls,v $
'Revision: 1.4 $

Description:
Place a description of your module here.
See footer for history.

History Footer
Original Author: Your Name
Created: Jan 9, 2004
Organization: Oregon State University

$Log: SafeCollection.cls,v $
```

Optionally, update the modification history manually instead of using cvs keywords. For trivial source files or documentation, the $Id$ keyword or equivalent may be used.

### 8.3.3 Common Lisp and CLOS

For Common Lisp, standard Lisp formatting conventions should be followed. For example, developers should group closing parentheses on the last function statement, rather than breaking them up “C-style” across several lines. Developers should wrap all lines at 80 characters or less, and since tab interpretation varies between editors (4 space vs 8 space) configure their editor to expand tabs into spaces for better readability. Where tabs are used, they often correspond to 8 spaces, the Unix standard. For the Vim editor, this can be configured as follows:

```
set lisp
set expandtab
set autoindent
```
For readability, developers may configure their editor to use syntax highlighting, for example use `set syntax on` in Vim. Use `grep` or `find` to locate function definitions across different files. The following bash functions may be useful for this:

```bash
# Search lisp function, method, or struct definitions
defgrep() {
    egrep -in "^[^-;]*def(class|un|method|struct|setf).*\$1" *.lisp
}

# Search for a string in lisp files.
lispgrep() {
    egrep -in "^[^-;]*\$1" *.lisp;
}
```

New functions should have descriptive headers on top, describing the inputs, outputs, and what the function does. A template for this header is in functionHeader.lisp.
9 Gnumeric

To help validate the extensibility of our architecture, and to overcome shortcomings in Excel, implementation of WYSIWYT was explored in a second spreadsheet package. As free software, this spreadsheet package, Gnumeric, is more flexible and programmable than Excel. Although less commonly used than Excel, Gnumeric supports the same file format and uses a similar graphical interface. Implementation under Gnumeric was limited to testedness and fault localization.

9.1 Excel Shortcomings

Under Excel, WYSIWYT is partially restricted by Excel’s lack of programmability. Specifically, a user interface suitable for HCI studies cannot feasibly be created under Excel, the VBA language is not suited for programming in the large, and a VBA Addin cannot handle many actions a user performs on the spreadsheet.

9.1.1 Inflexible User Interface

For the testing theory behind WYSIWYT to be accessible to users, it is distilled into visual metaphors. For example to show that a du-association between two cells is exercised, a cell is marked with a checkmark and dominated cells marked as blank. This illustrates to the user how further testing of the blank cells is less useful. The overall testedness of the spreadsheet is also indicated via a form-level progress bar. Yet it is difficult to create such user-interface elements under Excel.

For a testedness toolbar, the best approximation has been to fill a regular toolbar with specially colored buttons (Figure 23). These custom buttons must be individually copied and pasted from the clipboard, interfering with the user’s copy and paste operations. Testboxes can be created, but their event handlers are not designed to be added on the fly, and the VBA addin must textually insert event handlers into the user’s spreadsheet. This is problematic because it can leave a user’s spreadsheet with extra macros, triggers virus scanners, and can crash Excel. Furthermore, this approach does not scale well to larger spreadsheets.

9.1.2 Difficult Native Language

The programming features of Excel are made available via Visual Basic for Applications, a language with automated memory management and a low learning curve for many tasks. However, while object-based, VBA is not object-oriented (Section 5), so it is difficult to subclass and extend existing objects and classes. Furthermore, working with object variables under VBA is often confusing since they must be assigned differently than scalar variables. This means sometimes the type of function calls must be tested before they can be assigned to a variable (Table 7). Excel VBA is also difficult to use within a version control system, since the source code is stored as code panes inside a binary .xls file (Section 8.2).

9.1.3 Design Holes

Finally many user actions are possible under Excel which cannot be adequately handled through a VBA Addin. For example, Excel permits deletion of rows, columns, and individual cells, but does not distinctly signal this event. Since a WYSIWYT implementation needs to store testedness and other information for dependents of each spreadsheet cell, deleting cells without warning could cause incorrect results. Moreover, some features of the Excel language, such as macros, necessarily
itemType = VarType(col.Item(index))
If itemType = vbObject Then
    Set Item = col.Item(index)
Else
    Item = col.Item(index)
End If

Table 7: Use of VarType with Variant Function

Table 7: Use of VarType with Variant Function

![Architecture Diagram](image)

Figure 27: A diagram of the overall Testmeric architecture.

cannot be supported since they conflict with the WYSIWYT mechanism itself. This permanently limits WYSIWYT to a subset of the spreadsheet language.

9.1.4 Testmeric

To help address these problems, implementation of WYSIWYT was partially explored within Gnumeric. The resulting implementation was called Testmeric (Test + [Gnu]meric). Gnumeric was chosen for implementation since it seemed most conducive to fast modification and compared favorably with other packages in terms of programmability. Since Excel and Gnumeric share a common structure, Testmeric uses the same backend for analysis as Excel.

9.2 Architecture

The architecture for Testmeric is similar to WYSIWYT-XL, with socket-based communication between a frontend and backend, with Gnumeric used as the frontend instead of Excel. Under Testmeric, instead of using a built-in event-generating socket module, watches are added for write and error events on the Gtk main event loop. This is summarized in Figure 27.
9.3 Implementation

Some salient aspects of Testmeric’s implementation are described in this section. Since WYSIWYT-XL and Testmeric use the same architecture, the backend implementation was identical to that described in Section 7.

9.3.1 Build System

Some difficulty was encountered linking a WYSIWYT module into the Gnumeric build system. The build system involves over 2000 files, in C, XML, SGML, YACC, LEX, and M4 format. These files are tied together using Makefiles which are autogenerated from a configure script. These configure scripts are in turn auto-generated using GNU Autoconf files, and the autoconf files are influenced by GNU Automake files. This condenses the build system to a basic listing of source files, with Makefiles being constructed automatically by automated analysis of their dependents, but requires some familiarity with Automake and Autoconf to add new files. For Testmeric, a “wysiwyt” subdirectory of the Gnumeric source directory was created and linked in as “libwysiwyt.a” using GNU Libtool, a portable library linker.

Another challenge of the build system was how creating the Gnumeric executable required compiling over 100 KSLOC (source lines of code). Building the executable from scratch took about 15 minutes, extending the testing/debugging cycle.

9.3.2 Library Communications

Testmeric also focused on reusing the existing analytical WYSIWYT engine and being API-compatible with an Excel-based system. The system added functionality for communication over a TCP/IP (connection-based) socket. Like the Excel system, the Gnumeric application provides data to the backend and receives information such as testedness in return, in an asynchronous manner. However, since the communications are continuous there is no end-of-transmission (EOT or EOF) signal over the socket to signal the current communication is finished, and when running of Gnumeric should resume. Since Gnumeric is a purely user-interface driven system, integrating this additional socket-based method of input was non-trivial.

Fortunately, Gnumeric uses a C library subsystem “Glib”\(^3\). Glib provides common data structures such as linked lists and queues, basic reference counting, and portability wrappers. It also provides a class of objects called GIOChannels [19], which can be wrapped around conventional BSD sockets. Using this library, a basic socket to the backend library was established, wrapped around a GIOChannel. The main event loop within Gnumeric was extended to “watch” for events on this GIOChannel, and handle them with a default priority. Since GIOChannels also handle writing and reading concurrently on the same channel, it was only necessary to flush the write buffer before and after writes to keep the GIOChannel consistent.

9.3.3 Execution

Testmeric runs either locally on a GNU/Linux based machine or using X-forwarding. Since Gnumeric runs on Solaris, MacOS, and Windows as well, Testmeric could also be ported to these platforms. Since Gnumeric is dependent on the XInputExtension property under X-Windows, it must be run remotely using xhosts, rather than ssh.

\(^3\)Glib should be distinguished from glibc, the GNU C library. The similar name arises from its origin as the library for GTK, itself a toolkit for GIMP, the GNU Image Manipulation Program.
9.4 Results

Like Excel, cells under Testmeric are appropriately colored with a Red/Blue value indicating their testedness (Figure 9.4). Checking of cells is supported by a testbox per the WYSIWYT specification. Since the static GnomeCanvas image was used for creating the testboxes, updating of the testbox’s status proved difficult and is not yet supported. The sending of Fault Localization (X-marks) is also supported, however a suitable scheme for indicating this information is not in place.
10 Conclusions and Future Work

To help study problems of scale, WYSIWYT was implemented in two spreadsheet packages, Microsoft Excel and Gnumeric. While the Excel implementation contains more features, Excel’s limited programmability required limiting how arrows, tooltips, and spreadsheet-level progress bars could be implemented. Running the system as a VBA macro also made the system vulnerable to unexpected termination from Excel or the user, limiting how well the system could be applied in long-term studies. As part of dealing with these limitations, however, innovative interfaces were developed which may be preferable to the original design.

With interactivity added, the Gnumeric implementation may be more suitable for studies in this respect than Excel. Gnumeric might also be suitable for future work in spreadsheet visualization, such as Shiozawa’s 3D visualization scheme \cite{32} of spreadsheet dependencies. Experimenting with new ways to display fault localization information, for example through “sunken” cells, may also be rewarding under both Excel and Gnumeric. By using commercial spreadsheet packages, this project provides a framework for studying WYSIWYT and associated dependability-enhancing techniques in a new and promising environment.

References


11 Appendix A: Excel Formula Grammars

11.1 An Excel Formula Grammar

Excel Formula Grammar

Exp -> Constant
  | identifier
  | string
  | Exp '+' Exp
  | Exp '-' Exp
  | Exp '*' Exp
  | Exp '/' Exp
  | Exp '^' Exp
  | Exp '&' Exp
  | Exp '=' Exp
  | Exp '<' Exp
  | Exp '>' Exp
  | Exp GTE Exp
  | Exp NE Exp
  | Exp LTE Exp
  | Exp ',' Exp
  | '-' Exp
  | '+' Exp
  | Exp '%'
  | '(' Arglist ')' 
  | '{' Arraycols '}'
  | Func
  | NamedRef
  | CellRef

Func -> string '(' Arglist ')

NamedRef -> SheetRef string
  | WorkbookRef string

SheetRef -> StringOrId '!' 
  | WorkbookRef StringOrId '!

WorkbookRef -> StringOrId

CellRef -> Rangeref
  | Func ':' Func
  | Rangeref ':' Func
  | Func ':' RangeRef

Arglist -> Exp
| Exp ',' Arglist |
| ',' Arglist |
| epsilon |

StringOrId -> identifier | string

Constant = '#' identifier
| true |
| false |
| int |
| double |

Rangeref -> SheetRef Address
| Workbookref StringOrId '.' StringOrId '!' Address
| RangeRef ':' RangeRef
| colRowRef
| address

11.2 Original Precedence Grammar

FORMULA -> =EXPRESSION
EXPRESSION -> EXPRESSION COP EXPR1 | EXPR1
EXPR1 -> EXPR2 & EXPR1 | EXPR2
EXPR2 -> EXPR2 AOP EXPR3 | EXPR3
EXPR3 -> EXPR3 MOP EXPR4 | EXPR4
EXPR4 -> EXPR4^EXPR5 | EXPR5
(This precedence may differ in other spreadsheet systems)
EXPR5 -> EXPR5% | EXPR6
EXPR6 -> -EXPR6 | EXPR7
EXPR7 -> REFERENCE | FUNCTION | CONSTANT | ( EXPRESSION ) | NAMEDREF | CELLREF
FUNCTION -> FN(MA(RE ARGUMENTS))
ARGUMENTS -> EXPRESSION, ARGUMENTS | EXPRESSION | epsilon
REFERENCE -> ADDRESS | ADDRESS:ADDRESS | NAME
CELLREF -> RANGERO | FUNC : FUNC | RANGERO : FUNC | FUNC : RANGERO
RANGERO -> SHEETREF ADDRESS | WORKBOOKREF STRINGORID : STRINGORID | ADDRESS |
RANGERO : RANGERO | COLROWREF | ADDRESS
NAMEDREF -> SHEETREF string | WORKBOOKREF string
STRINGORID -> string | id
COP -> = | < | <= | > | >= | <>
AOP -> + | -
MOP -> * | /

11.3 Formula Lexemes as Regular Expressions

colRowRef -> (R|C)[(-)?[1-9]+]

address -> R([(-)?[1-9]+)C([(-)?[1-9]+]
\[ R[0-9]+C[0-9]+ \]

quoted_string = ".+"
int = [:digit:]+
double = [:digit:]+([.][:digit:]+)?([E][+-][:digit:])?
string = [:alphanum:]
12 Appendix B: Communications Format

A grammar describing the syntax of messages is described in Section 5.4.2.

12.1 From Frontend to Backend Specification

Overall - Overall Communications
1. (quit) :- Quits the system
2. (gui-unknown-message messageName) :- Returns unhandled messages

Testedness - Showing and Hiding Spreadsheets
1. (gui-mark-placed formID cellID type) :- Tells Lisp a mark has been placed in a check mark
2. (gui-split-regions formID cellID rowIndex colIndex) :- Tell Lisp a region is ready to split

Arrows/HMT Related - Showing and Hiding Spreadsheets
1. (gui-do-slice formID formID cellID) :- Asks Lisp to display/undisplay a slice on a given cell.
2. (gui-erase-arrow formID CellID StartIdx EndIdx destFormID destCellID destStartIdx destEndIdx) :- Tells Lisp that the user has hidden a single arrow.
3. (gui-help-test formID :cells cellIDList :dupair duPair) :- Specify a form to be used in a GUI help test.
4. (gui-stop-help-test status 'formID) :- Ceases a help test session for a given spreadsheet.

Transcription - Controls Transcripting Oriented Features
1. (transcript-start name) :- Asks Lisp to start a transcript file with the given name
2. (transcript-stop) :- Asks Lisp to stop any running transcript files
3. (transcript-transcribe text) :- Tells the engine to add a string message to the transcript
4. (load-all-policies fileName T) :- Asks Lisp to load the given policy file

Cell Manipulation - Working with individual cells
1. (gui-name-cell formID cellID name) :- Asks Lisp to rename a cell.
2. (gui-cell-set-formula formID cellID formula) :- Asks Lisp to set a cell’s formula.
3. (gui-xlcell-set-formula formID cellID formula dependents w/new values) :- Asks Lisp to set a cell’s formula.

Assertions - Assertion-related Messages
1. (gui-set-assertion formID roCellID status) :- Tells the Engine to change the assertion(s) on a cell.
2. (gui-assertion-parser formID roCellID result) :- Tells the Engine to create a new assertion.
3. (gui-assertion-priorityset formID roCellID assertionID priority radioBoxChoice) :- Set priority of an assertion.
4. (gui-remove-hmt-assertions 'formID') :- Removes Help Me Test Assertions for a given spreadsheet.
5. (gui-send-assertion-conflict-and-violation-list) :- Requests that the engine send us a list of all cells that are in value violation and assertion conflict.
6. (gui-assertion-posted formID cellID isPosted) :- Informs Lisp that an assertion is posted.

12.2 From Backend to Frontend Specification

WYSIWYG - Testedness Features
1. (Update-Form-Testedness) - Show the testedness of a Workbook.
2. (Update-Ro-Testedness) - Show the testedness of a cell or region.
3. (Update-Ro-Checkbox-Status) - Show the status of a checkbox.

Overall - Overall disabling/enabling of features
1. (LoginOk) - Accepted login.
2. (LoginFailed) - Login was not accepted.
3. (NameForm)

Assertions - Placement and Control of Assertions
1. (DisplayAssertion) - Show an assertion.
2. (RemoveAssertion) - Hide an assertion
3. (AssertionValueConflicted) - Show a conflict.
4. (Assertion-display-order)

Cells - Control of Cells and Regions
1. (NameCell) - maps worksheet names to IDs
2. (SetFormula) - sets a formula for HMT.
3. (NameRegion) - regionID memberCells

Arrows - Drawing Arrows Features
1. (Draw-Arrow)
2. (Erase-Arrow)
3. (Erase-Ro-Arrows)
4. (Update-Arrow-Testedness)

Fault Likelihood - Visualization of faultiness
1. (Update-Ro-Fault-Likelihood)
2. (Update-Fl-Overview)

Policy - Enabling and disabling of GUI features.
1. (UpdateEnabledWidgets)
2. (UpdateEnabledTools)
3. (UpdateTooltipTranscript)

**HMT** - The test-case generation system.

1. (HmtStopped)
2. (HmtStarted)
3. (HmtMessage)

**Explanations** - Subsystem to keep tooltips up to date.

1. (UpdateToolTip)