Bill Plumb has been working with his wife to run this restaurant for 23 years. This interview was conducted in the restaurant after all the customers have gone.

LOG [00:00]: Introduction.

LOG [00:22]: Talk about Bill’s role in the restaurant. His wife is the owner. He does most of the serving.

LOG [00:58]: He’s worked here for 23 years (16 years up town, 7 years at the current location).

LOG [01:44]: The people that come here the most have been mostly government employees. But also teachers and students. And also a lot of travelers, because of their location. Their best advertisement is word of mouth.

LOG [02:42]: Talking about the food that they serve. It’s mostly deli food, some soups and salads. Health food, nothing fried. Both husband and wife help in creating the menu. The soup has been rather popular. Pastries have been slowly phased out.

LOG [05:19]: Most people who come in often get the lunch special. But he can’t tell just from looking who’s going to order what. But regulars do order the same thing quite often.

LOG [07:03]: They get their produce locally (about 90%). Meats and cheese are received from K&K in Klamath Falls. But they don’t buy everything locally. They get their breads from Safeway.

LOG [09:17]: The restaurant is important to the community in that it provided jobs for high school students. Now it’s just kind of a landmark.

LOG [10:58]: The last restaurant they had were not quite the same. The last two years they were there they started putting in antiques. When the timber industry died, the old store went from having 80+ seats to just 45. The open space they used to sell antiques. To sell antiques was basically his idea.

LOG [13:37]: They get their antiques from Klamath Falls and Medford, but usually just anywhere they can find things. They sell antiques and things, not just antiques. They sometimes sell more things than they do antiques.

LOG [15:00]: Ever since moving, business has been improving. It’s just a better location.

LOG [15:47]: Any challenges that he faces is only in his health. He is currently 67 years old. But he knows he has good to keep his prices competitive too.