

**Oregon State University  
Student Affairs Assessment Council  
Agenda and Minutes**

May 30, 2003

**Attendance:** Bonnie Allen, Michelle Rosowsky, Ann Robinson, Beth Dyer, Jo Frederic, Kami Smith, Laurie Bridges, Eric Hansen, Lisa Hoogesteger, Rebecca Sanderson

**Introduction:** Bonnie Allen from the Library joined us today and provided us with a good description of her assessment work in the Library concerning LibQual, which is a quality of service instrument that gets at the gap between what users expect and what they get. It also measures where they may be over-served. Some discussion occurred as further introductions were made.

**Announcements**

Opportunity to meet grad student who has experience in assessment at PSU. Looking for GTA or employment opportunity. Will likely be coming to OSU on June 4. Anyone interested in meeting with her, please contact Rebecca. She will be meeting with Bob Burton and Michelle Rosowsky that day as well. Michelle indicated that they may try to do an assistantship.

Rebecca passed around a flyer for the NASPA drive in assessment conference in Seattle in Oct/Nov. Discussion ensued about the possibility of bringing Marilee Bresciani from NC State University to OSU to do a workshop/training with the Assessment Council and others. The Council recommended that Rebecca pursue this possibility with Larry and that the Council would like to work with the agenda for the day or so if that is possible. Rebecca agreed to pursue this with Larry and report back to the group.

**Organizing**

Handouts were provided by Rebecca (see section below). This initiated conversation around the DRAFT Assessment Audit form. Generally, folks were well-disposed toward the idea of some sort of standard or laying out steps that departments in the division needed to take--but also apprehensive about its use. As the discussion progressed, the group decided to begin to use it as a talking instrument in their own departments—to get a sense of where the roadblocks might be and how we may need to approach setting a standard for departments. Various methods were also discussed – like working with departments individually and in person or just sending it out. It was decided that we would pilot use it with departments that were present and then bring info back to the group at the next meeting for further discussion. Some of the issue also had to do with whether the Audit was the place to start or whether we should try to take departments through a process before we do an Audit.

Some discussion also centered around how to determine learning outcomes. Many thought that would be a hold-up and maybe where some further discussion and training is needed: how to translate what we do to statements of learning outcome.

The group also discussed the diversity of missions/goal statements that were submitted and determined that they wanted to pick up on this at the next meeting. Eric commented that as he looked at the mission/goal statements that we had that he could see the 6 pillars of community

flow through all of the missions. His suggestion was that we may want to form our common measures around those pillars.

This led to some further discussion about department contributions to common outcomes as well as to the unique departmental contributions. This discussion also helped to clarify for some how the processes of division impact may parallel those of unique departmental impact.

The group decided to set the agenda for the June 13 meeting and it follows below.

### **Handouts**

OSU Mission, Goals, Values; Definition of a Well-Oriented Student; What the University Needs to be to Orient Students Well; Profile of Ideal Undergraduate Student Upon Graduation in 2007; Mission and Goals from many student affairs departments (not all provided their mission/goals); DRAFT—Division of Student Affairs Assessment Audit form; Supplemental Questions for 2003 CIRP; NetResults article—An Outline for Assessment Plans

### **Summer Meetings**

All are at 10:30-noon and in Hawley conference room

Wednesday July 9

Wednesday July 23

Wednesday August 6

Wednesday August 27

Wednesday September 10

### **Agenda for June 13 Meeting (focus will be on):**

1. Further thoughts and input from those that used the “Audit” document with their department
2. Continuation of the mission/goal conversation and trying to develop common elements or outcomes that we want as an entire division.

This will be our last meeting until July—hope you can all come.